

SERVICE MANUAL

US

Permobil C500

Power wheelchair



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Introduction

The Service Manual is intended for technical personnel who maintain and repair power wheelchairs. It is important that anyone who performs maintenance and repairs described in this manual reads and understands the content of this manual so that the work is performed professionally. Always state the chassis number when contacting Permobil to ensure that the correct information is provided.

Technical Support

In the event of technical problems, you should contact your dealer, or Permobil Inc. USA at 800-736-0925.

Spare parts

Spare parts must be ordered through your dealer.

Warranties

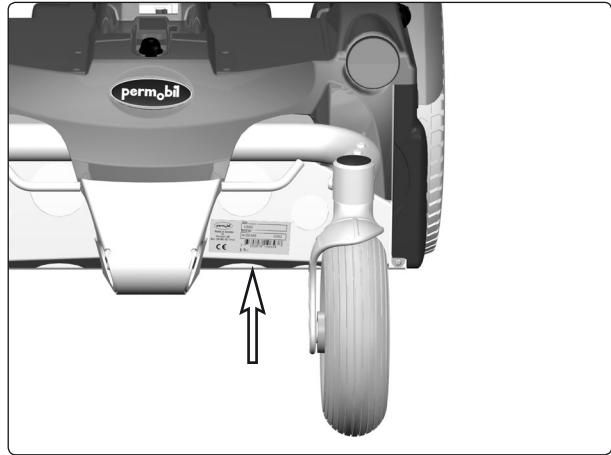
Contact your dealer or Permobil Inc. USA for information about the warranties for this chair.

Maintenance

See the information in the Owner's Manual.

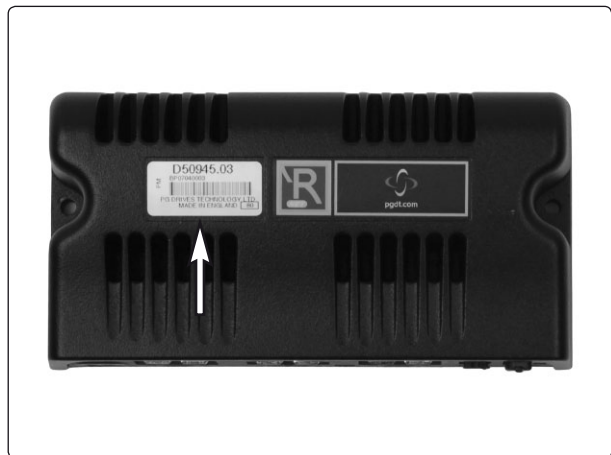
Identification plates

Chassis



Chassis identification number.

Rnet output stage



Rnet output stage ID number

Rnet control panel

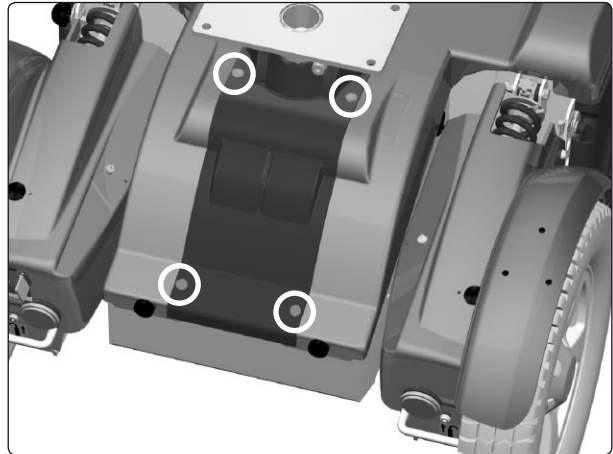


Control panel Rnet ID number

Covers

Removing the seat lift cover

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. The seat lift cover is mounted with four plastic plugs which can be flipped up using a screwdriver.
3. Remove the seat lift cover by lifting it upwards/forwards.



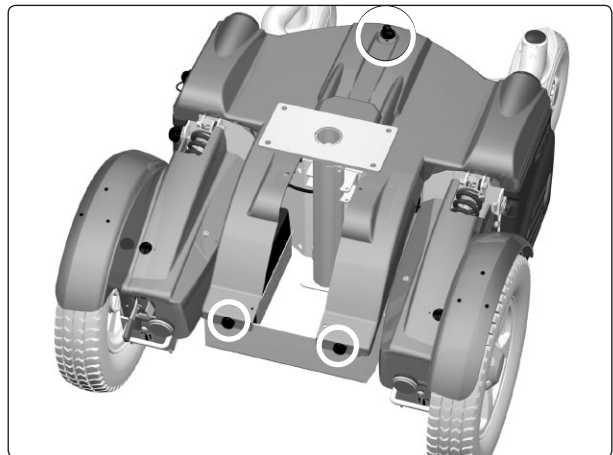
The seat lift cover is mounted with four plastic plugs.

Fitting

Fit the cover in the reverse order.

Removing the chassis cover

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Remove the seat lift cover, see above.
3. Remove the two knobs on the front edge of the cover, see fig.
4. Unscrew the knob at the far back of the chassis cover, see fig.
5. Remove the chassis cover by lifting it upwards/backwards.



The chassis cover is mounted with two knobs at the front edge and one knob at the back.



NOTE

If the chair is equipped with lighting, disconnect the rear-light cabling at the connector fitted on the cabling.

Fitting

Fit the cover in the reverse order.

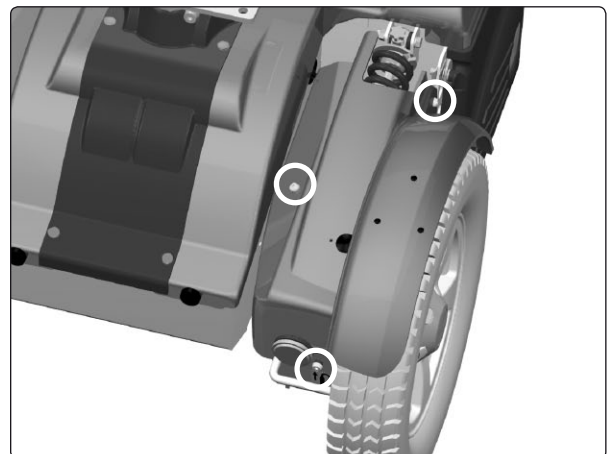
Removing the front fender

1. Remove the three screws, see fig.
2. Remove the front fender by lifting it upwards/forwards.



NOTE

If the chair is equipped with lighting, remove the chassis- and seat lift cover. Disconnect the front-light cabling at the connector fitted on the cabling.



The front fender is mounted with three screws.

Fitting

Fit the front fender in the reverse order.

Batteries

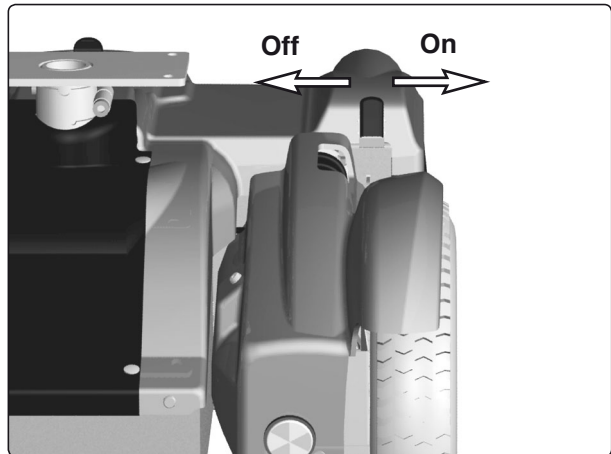


WARNING

Be careful when using metal objects when working with batteries. A short-circuit can easily cause an explosion. Always use safety gloves and safety goggles.

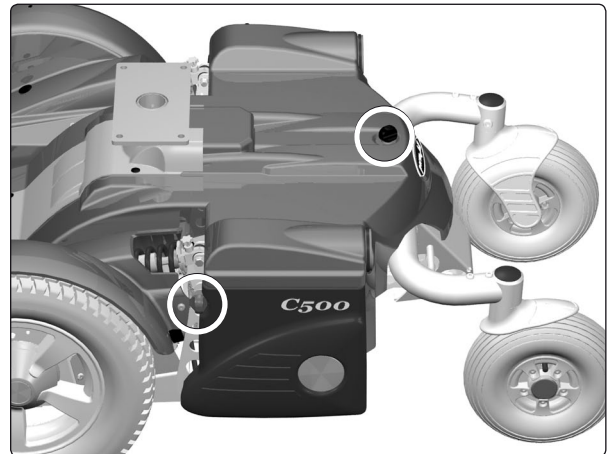
Removal

1. Place the wheelchair on a level surface.
2. Switch off the main power switch on the control panel.
3. Put the circuit breaker in the "OFF" position.



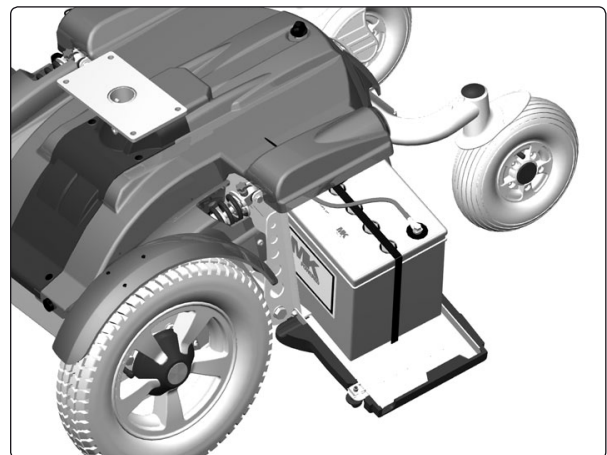
Circuit breaker (Off/On).

4. Loosen the rear end of the chassis cover a little by unscrewing the knob that holds the cover.
5. Open the battery covers by loosening the knobs that holds the battery covers, and drop the covers down.



*The knobs on the chassis-
and the battery cover.*

6. Use the battery straps to pull each battery out just enough so you can loosen the outer battery connection.
7. Loosen the outer battery connection.
8. Pull the batteries completely out and disconnect the inner battery connections.
9. Remove the batteries.



Pulling out the batteries

Batteries

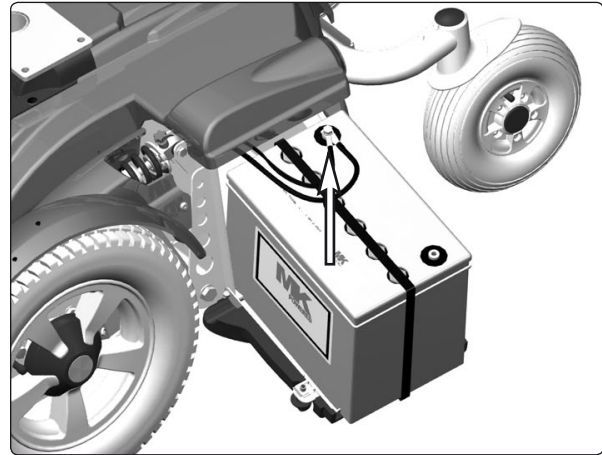
Fitting

1. Lift new batteries into the chassis using the battery belt. Leave the battery belt on the batteries. Place the battery with the battery terminals facing backwards, see fig.



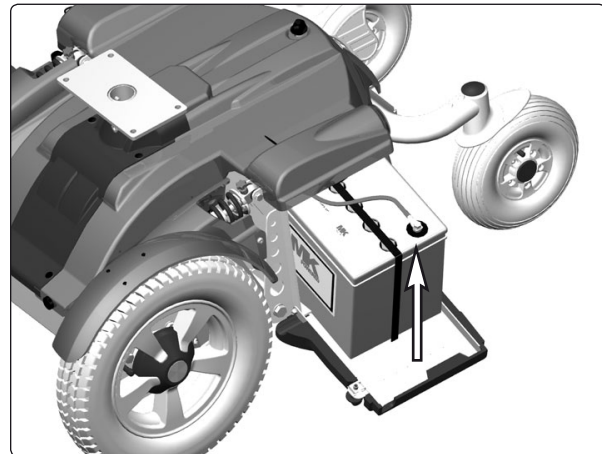
WARNING

Be careful when using metal objects when working with batteries. A short-circuit can easily cause an explosion. Always use safety gloves and safety goggles.



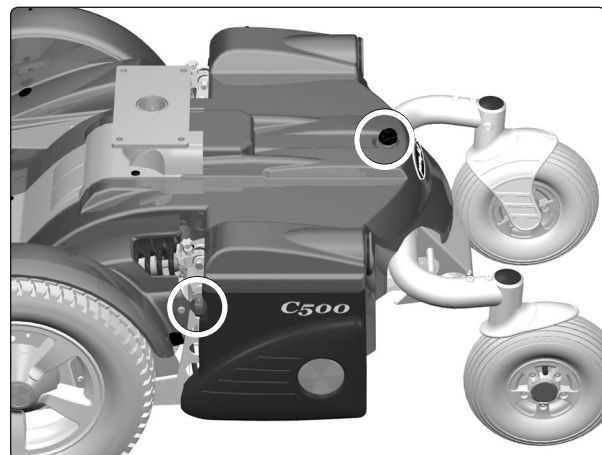
Fit the inner battery connections.

2. Fit the inner battery connections.
3. Push the batteries halfway into the chassis.
4. Fit the outer battery connections.
5. Push the batteries fully into the chassis.



Fit the outer battery connections.

6. Close the battery covers and tighten the knobs.
7. Put the circuit breaker in the "ON" position. It is accessed through a hole in the chassis cover; see figure.



*The knobs on the chassis-
and the battery cover.*

Front wheels

Removal

1. Switch off the main power switch on the control panel.
2. Lift up and chock up the wheelchair chassis so that the wheel in question is free of the ground.
3. Remove the hub cap by pulling it straight out. If necessary, carefully lever it out using a screwdriver in the slot on the cap.
4. Remove the four screws that hold the wheel in place.

WARNING

The central screw must not be removed.

5. Remove the wheel by pulling it straight out.

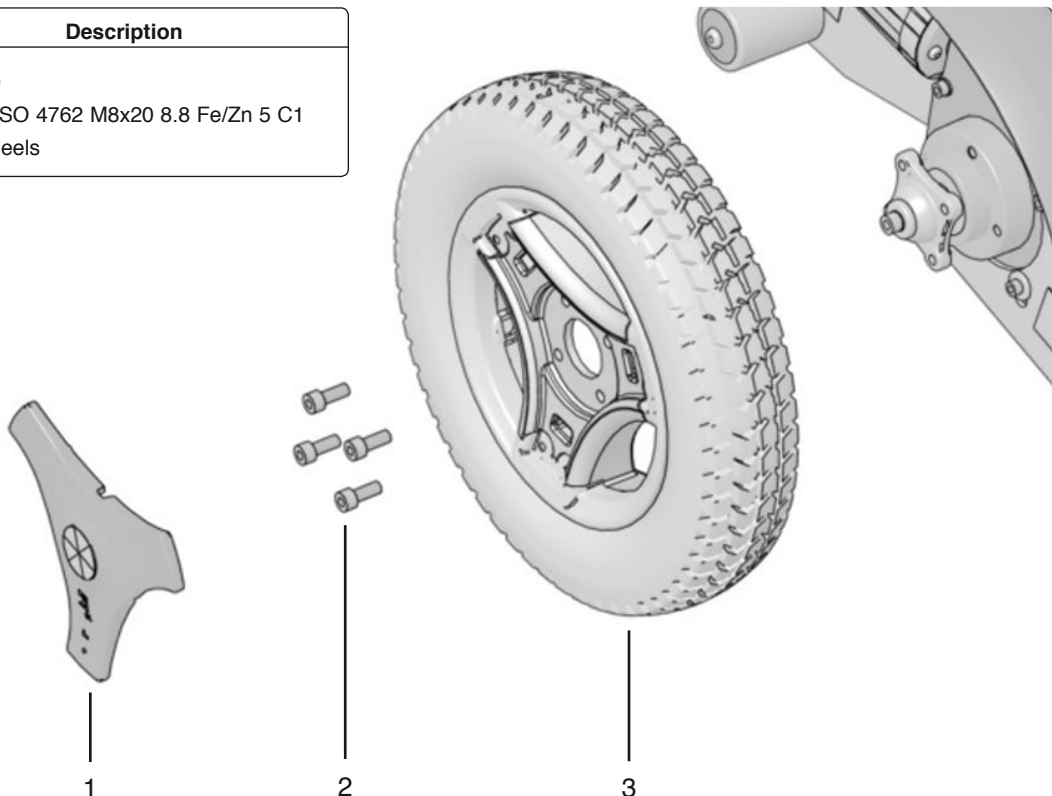
Assembly

Assemble in the reverse order.

Tighten the four screws using a dynamometric wrench.

Tightening torque 24 Nm.

Item	Description
1	Hub cap
2	Screw, ISO 4762 M8x20 8.8 Fe/Zn 5 C-1
3	Rear wheels



Fitting/removing front wheels.

Front wheels

Taking the rim apart

The rim can be taken apart to make it possible to fit/remove solid or pneumatic tires.

1. Remove the wheel in question from the wheelchair. See the previous page.
2. If the tire is pneumatic, release the air.



WARNING

Ensure that pneumatic tires are not pressurized before the rim is taken apart, otherwise there is a risk of personal injury.

3. Remove the six screws holding the two halves of the rim together (see illustration).
4. Take the rim apart.

Assembly

Assemble in the reverse order.

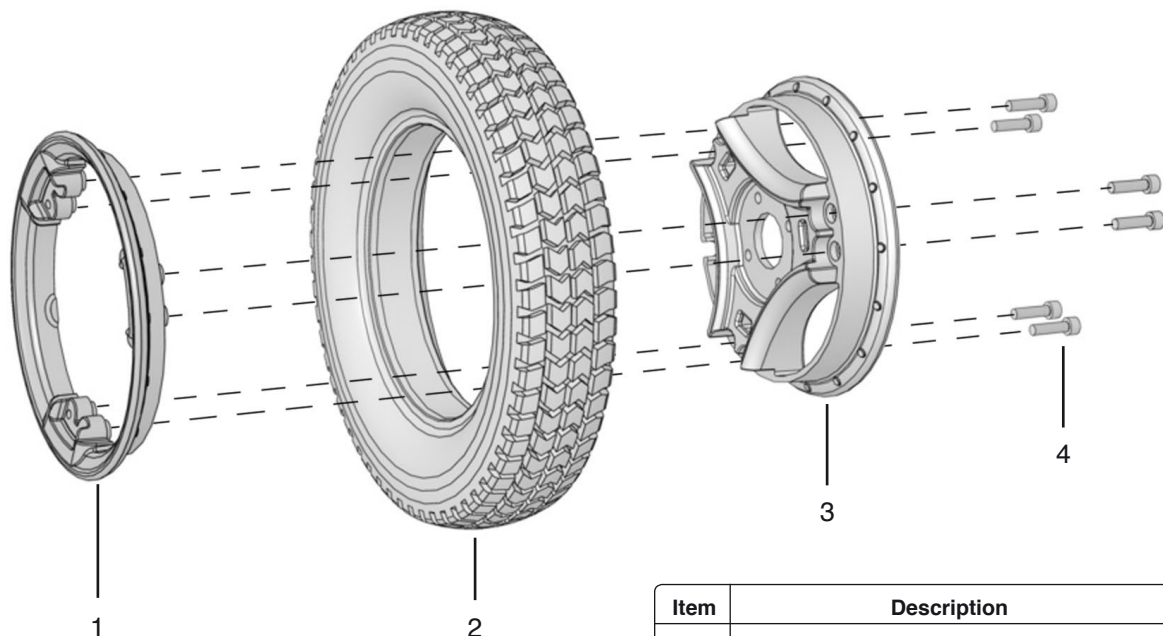
Tighten the six screws using a dynamometric wrench.

Tightening torque: 22 Nm.



WARNING

The recommended tire pressure for pneumatic tires is 200 kPa (2 bar). Overfilling entails a risk of explosion. Incorrect tire pressure may result in lower stability and maneuverability. Check regularly that the tires have the correct pressure.



Item	Description
1	Rim, outer section
2	Tire
3	Rim, outer section
4	Screw, ISO 4762 M8x30 8.8 Fe/Zn 5 C1

Fitting a solid tire to a split rim.

Rear wheels

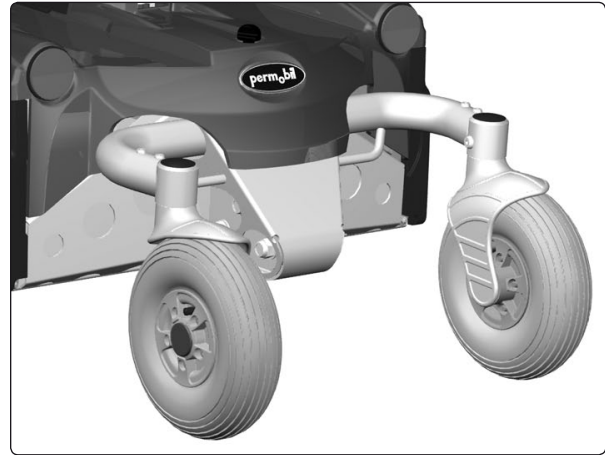
Removal

1. Turn off the main power switch on the control panel.
2. Lift the wheelchair chassis and support it on blocks so that the wheel is off the ground.
3. Remove the hucap (1).
4. Remove the screw (2) and the washer (3).
5. Pull the wheel off the shaft.

Fitting

1. Check that the wheel shaft and rim are undamaged. Clean as necessary to remove dirt and rust. Replace damaged parts.
2. Fit the wheel onto the axle with the use of hand force only. Make sure the rim is fully seated upon the axle.
3. Fit the washer (3) onto the screw (2) and secure the wheel.

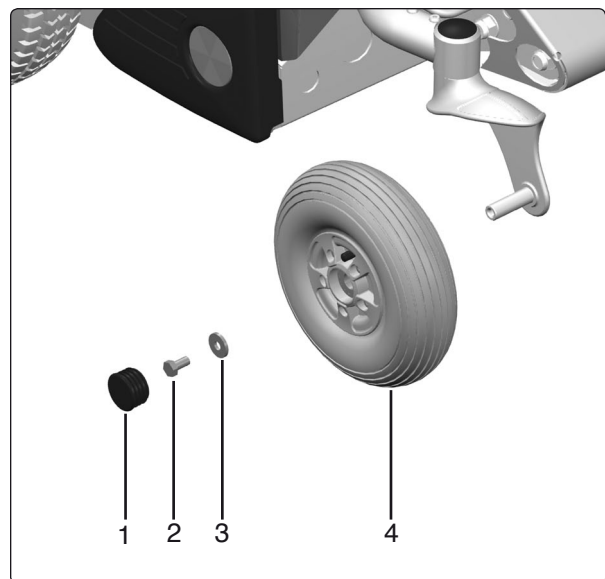
Use a torque wrench to tighten the bolt to 17.7 ft-lbs (24Nm).



Rear wheel

NOTE
Do not use a Pneumatic impact wrench.

WARNING
The bolt must be used once only. Removed bolt is not allowed to be refitted.
Other types of bolts or washers are not to be used.
Do not use any other type of thread lock.



Fitting of rim.

Pos.	Description
1	Hubcap
2	Bolt, ISO 4017 M8x16 8.8 Fe/Zn 5 C1 / Locking coat DIN 267-28
3	Washer, 8.5x23x3
4	Rear heel

Rear wheel with air

Replacement of inner tube

1. Turn off the main power switch on the control panel.
2. Lift the wheelchair chassis and support it on blocks so that the wheel is off the ground.
3. Remove the rear wheel, see page 12.
4. Let the air out of the tire.
5. Remove the three bolts with nuts that holds the inner and outer parts of the rim together, see figure below.
6. Remove the broken inner tube.
7. Fit a new inner tube in the tire.
8. Refit the rim parts, fit the outer part with the innertubes valve thru the hole, see fig Assemble the rim with the tire, making sure the tube doesn't get trapped between the two halves of the rim
9. Refit the three bolts with nuts.
10. Fill the tire with air, see below.

Filling with air

Check at regular intervals that the wheelchair's tires have the prescribed tire pressure. An incorrect tire pressure can cause deterioration in stability and maneuverability, plus extremely low air pressure can give rise to abnormal wear as well as shorter driving distances. So check regularly to see that the tires are maintained at a pressure of 29 psi (200 kPa).

1. Unscrew the plastic cap on the air valve of the tire.
2. Connect the compressed air nozzle to the air valve and adjust the tire pressure to the prescribed level.



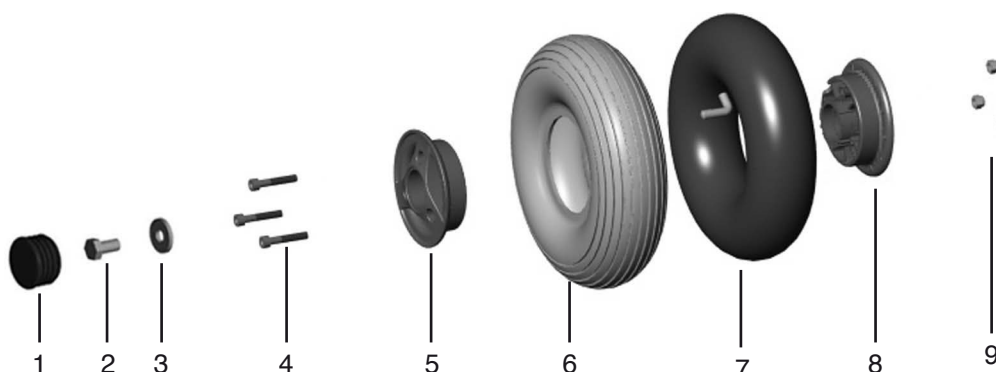
Filling Valve, rear wheel

WARNING

The recommended air pressure for front/rear tires is 29 psi (200 kPa). Overfilling causes a risk of explosion. Incorrect tire pressure can involve a deterioration of stability and maneuverability, so check regularly that the tire contains the prescribed air pressure.

If the wheel bolt is removed for tire service, replace it with a new, unused part from Permobil and tighten the bolt to the recommended torque. Also, inspect the drive axle and wheel rim for any damage. Damage to either part can cause the wheel bolt to loosen or fracture. Permobil recommends that wheel bolts be used only one time.

Pos.	Description
1	Hubcap
2	Bolt, ISO 4017 M8x16 8.8 Fe/Zn 5 C1 / Locking coat DIN 267-28
3	Washer, 8.5x23x3
4	Bolt, ISO 4762 M6x40 8.8 Fe/Zn 5 C1
5	Rim, Outer part.
6	Inner tube, 210x65 TR-87
7	Tire, 2,50x3 (210x65)
8	Rim, Inner part.
9	Locking nut, ISO 7040, M8 Fe/Zn 5 C1



Fålg med inner slang och däck.

Support Wheels

The support wheels should always be fitted in the lower position, see fig.

Removing the support wheels

1. Turn off the main power switch on the control panel.
2. Remove the bolt, see fig.

WARNING

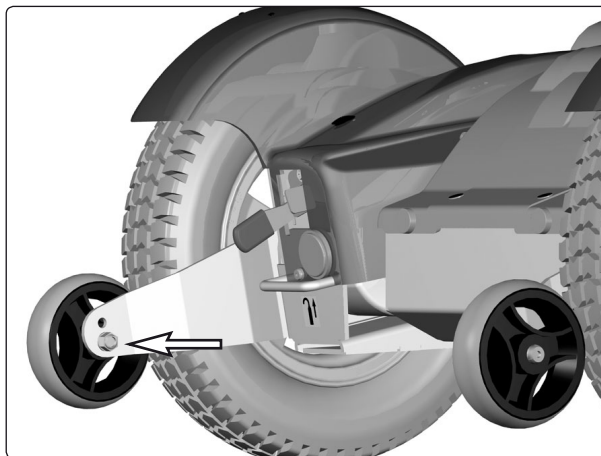
Removing the support wheels entails an increased risk of the wheelchair tipping over. Wheelchairs with support wheels fitted as standard must not be driven when the support wheels are removed.

Fitting

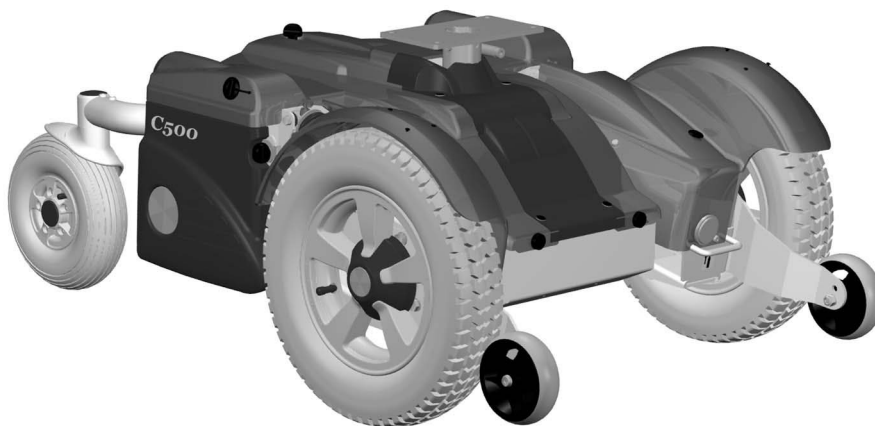
1. Turn off the main power switch on the control panel.
2. Fit the support wheel with screw, washer and nut in the lower position, see fig.

NOTE

The support wheels should always be fitted in the lower position.



The support wheels should always be fitted in the lower position.



Chassis with support wheels fitted.

Support Wheels

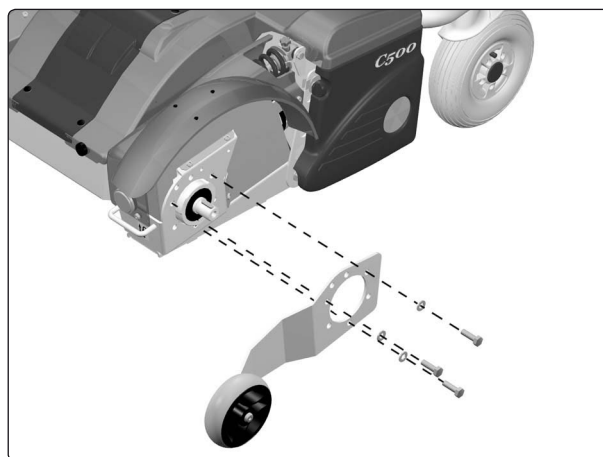
Removing the support wheel unit

1. Turn off the main power switch on the control panel.
2. Remove the front wheel on the side in question, see page 10.
3. Remove the three bolts that holds the support wheel unit and the drive unit.



WARNING

Removing the support wheels entails an increased risk of the wheelchair tipping over. Wheelchairs with support wheels fitted as standard must not be driven when the support wheels are removed.



Removal/fitting of the support wheel unit.

Fitting

Fit the support wheel unit in the reverse order.

Wheel Forks

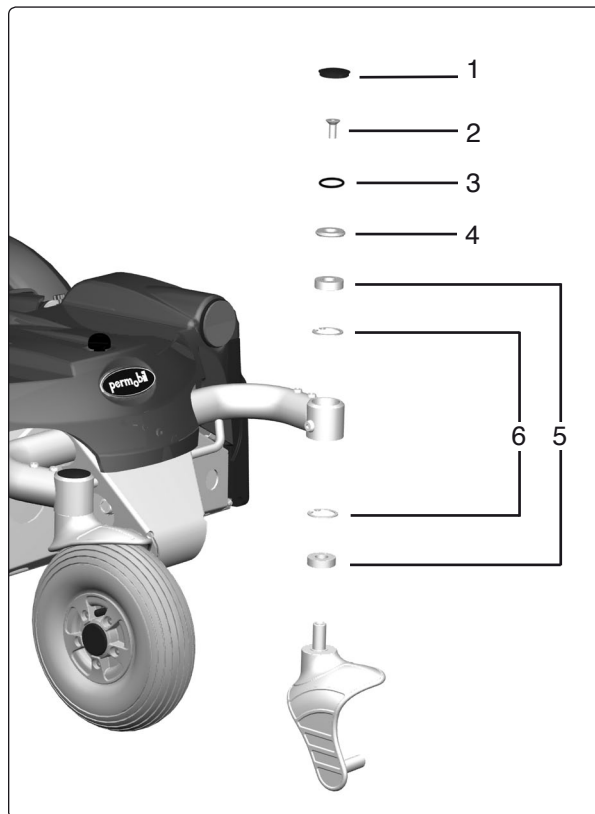
Removal

1. Switch off the main power switch on the control panel.
2. Lift up and chock up the wheelchair chassis so that the wheel in question is free of the ground.
3. Remove the cap from the top of the link arm. See fig.
4. Remove the wheel fork. It is fitted with one bolt from above, see fig.

Fitting

Fit the wheel fork in the reverse order. Stack the disc springs and fit with the socket and the screw, see fig.

Use a torque wrench to tighten the bolt to 24Nm.



Wheel fork with friction brake.

NOTE

Do not use a Pneumatic impact wrench.

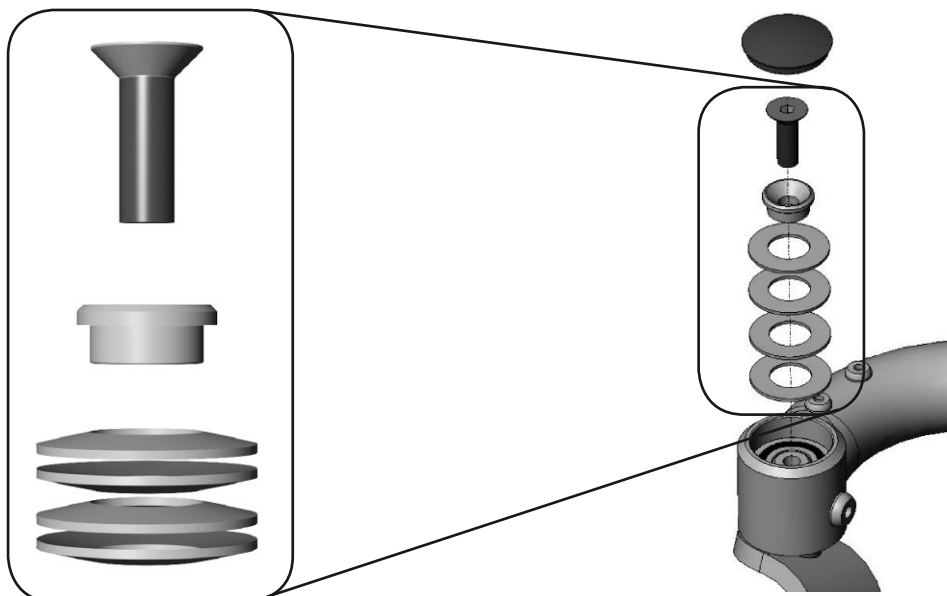
WARNING

The bolt must be used once only. Removed bolt is not allowed to be refitted.

Other types of bolts or washers are not to be used.

Do not use any other type of thread lock.

Pos.	Description
1	Plastic plug
2	Bolt, ISO 4017 M8x16 8.8 Fe/Zn 5 C1/ Locking coat DIN 267-28
3	Socket
4	Disc spring
5	Bearing 6002-2RS1 (15x32x9)
6	Circlip DIN 472 Ø32



Friktionsbroms

Rear wheel suspension

Removal

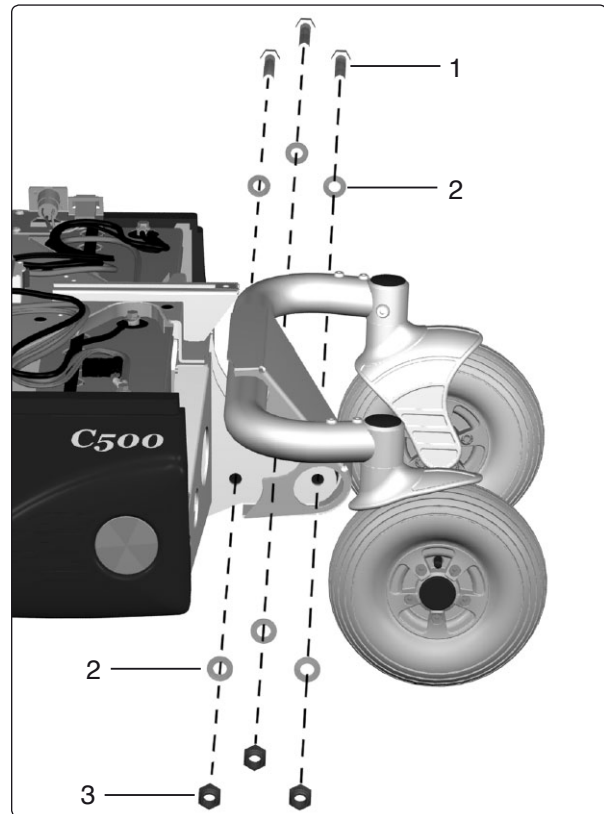
1. Switch off the main power switch on the control panel.
2. Lift up and chock up the wheelchair chassis so that the rear wheel suspension is free of the ground.
3. Remove the rear wheel suspension. It is fitted with three bolts with two washers and one nut each, see fig.
4. Pull the rear wheel suspension straight backwards.

Fitting

1. Check that the rear wheel suspension bushings are undamaged. Clean as necessary to remove dirt and rust. Replace damaged parts.
2. Fit the rear wheel suspension to the chassis.
3. Fit the three bolts with washers and nuts, see fig.

Tighten the bolts holding the rear wheel suspension in place with a torque wrench.

Use a torque wrench to tighten the bolt to 91Nm.



The rear wheel suspension is fitted with three bolts with two washers and one nut each.



WARNING

Other types of bolts or washers are not to be used.



NOTE

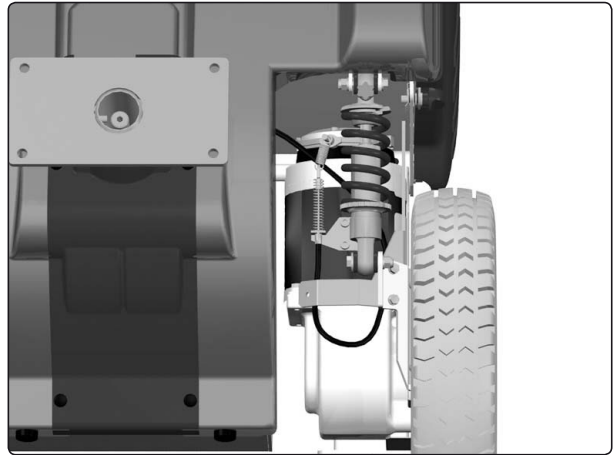
Do not use a Pneumatic impact wrench.

Pos.	Description
1	Bolt, DIN 931 M12x75 8.8 FE/Zn 8 C1
2	Washer, ISO 7089 12 200 HV Fe/Zn 8 C1 (13x24x2.5)
3	Nut, DIN 982 M12 8 Fe/Zn 8 C1

Shock Absorbers

Removal

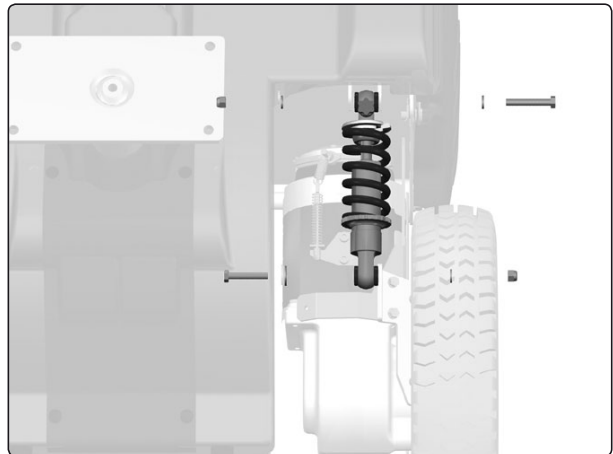
1. Switch off the main power switch on the control panel.
2. Remove the front fender on the side in question, see page 7.
3. Lift up and chock up the wheelchair chassis so that the wheel in question is free of the ground.
4. Loosen the shock absorbers front end. It is fitted with a bolt, two washers and a nut, see fig.
5. Loosen the shock absorbers rear end. It is fitted with a bolt, two washers and a nut, see fig.



Shock absorber

Fitting

Fit the shock absorber in the reverse order. Adjust the shock absorbers spring force before fitting, see below.



The shock absorber is fitted with a bolt, two washers and a nut

Adjusting

Before the new shock absorber is mounted, it must be adjusted to the proper value.



NOTE

On early models of the chassis, DNM shock absorbers are fitted. Make sure using the right settings for the right shock absorber.

The spring force

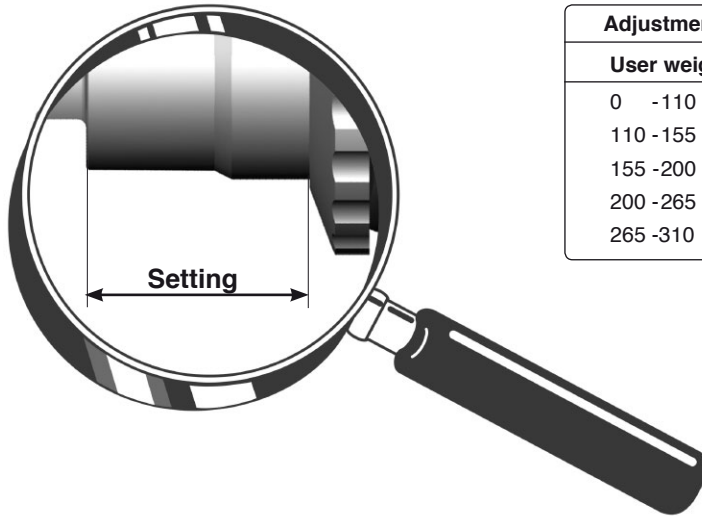
The spring force can be set to suit different user weights using the adjustment nut. Increase the dimension for a harder suspension, decrease the dimension for a softer suspension, see fig.

Return damping valve

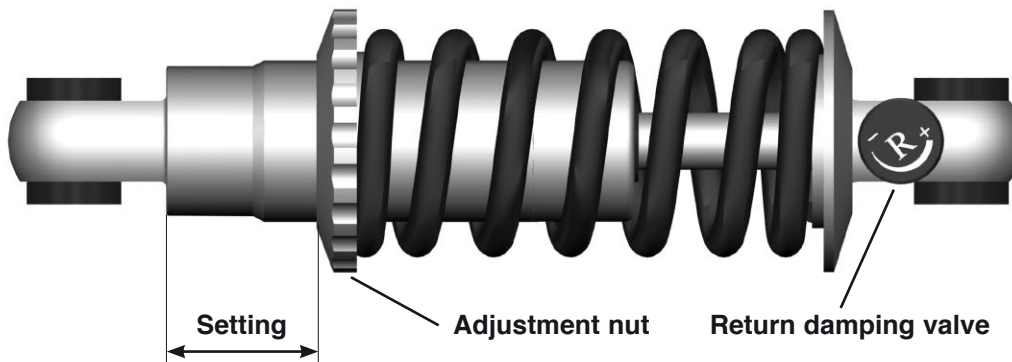
To get standard setting, screw the return damping valve fully clockwise by hand. Then screw the valve fully counterclockwise, counting the "clicks". Then screw the valve halfway clockwise i.e. halve the number of "clicks".

Screw the valve clockwise (open the valve) for softer damping, or counterclockwise (close the valve) to have harder damping .

Adjusting the KS 291 Shock Absorber



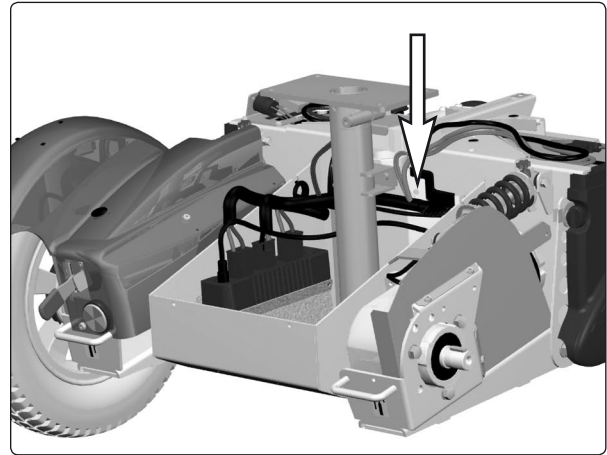
Adjustment of shock absorber spring	
User weights	Setting
0 -110 lbs	5/8 inch (16 mm)
110 -155 lbs	21/32 inch (17 mm)
155 -200 lbs	3/4 inch (19 mm)
200 -265 lbs	13/16 inch (21 mm)
265 -310 lbs	15/16 inch (24 mm)



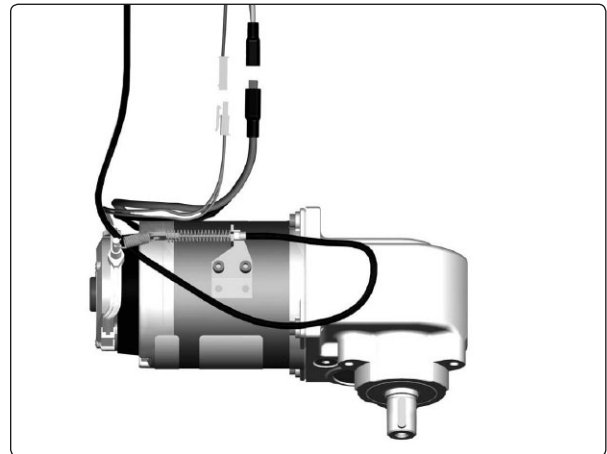
Slewing brackets

Removal

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/ lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Remove the seat lift cover, chassis cover and the front fender on the side in question, see page 7.
4. Lift up and chock up the wheelchair chassis so that the wheel in question is free of the ground.
5. Remove the front wheel, see page 10.
6. Disconnect the electrical connection for the drive motor and the magnetic wheel lock. The connections are positioned on the inside of the chassis, on each side of the seat lift/seat post, see fig.
7. Disconnect the wheel lock release cable

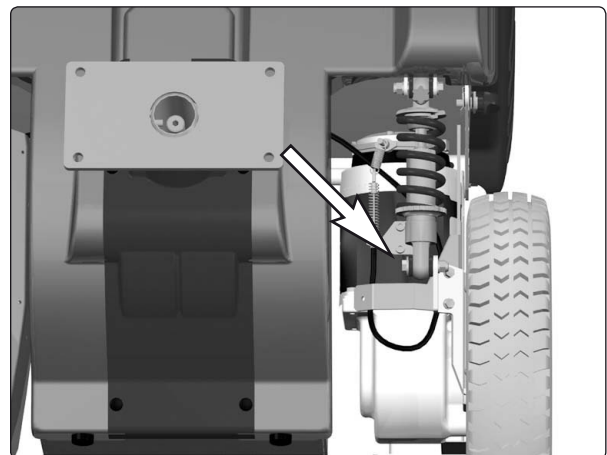


The electrical connections of the drive motors and the wheel locks are positioned on the inside of the chassis, on each side of the seat lift/seat post.



The electrical connection for the drive motor and the magnetic wheel lock.

8. Remove the shock absorbers front bracket, see fig.



The shock absorbers front bracket.

Slewing brackets

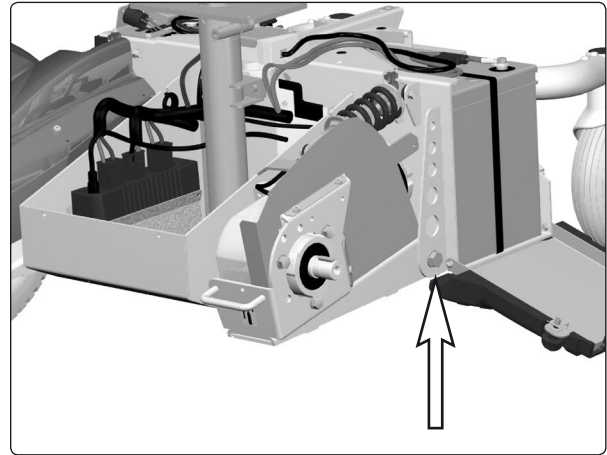
9. Loosen the rear end of the chassis cover a little by unscrewing the knob that holds the cover.
10. Open the battery cover on the side in question by loosening the knobs that holds the battery cover, and drop the cover down.
11. Remove the slewing bracket, it is fitted with a bolt with washer.

For removal of the drive motor, see page 28.

Fitting

Fit the slewing brackets in the reverse order. Tighten the bolt holding the wheel fork in place with a torque wrench.

Use a torque wrench to tighten the bolt to 11 ft-lbs (15Nm).

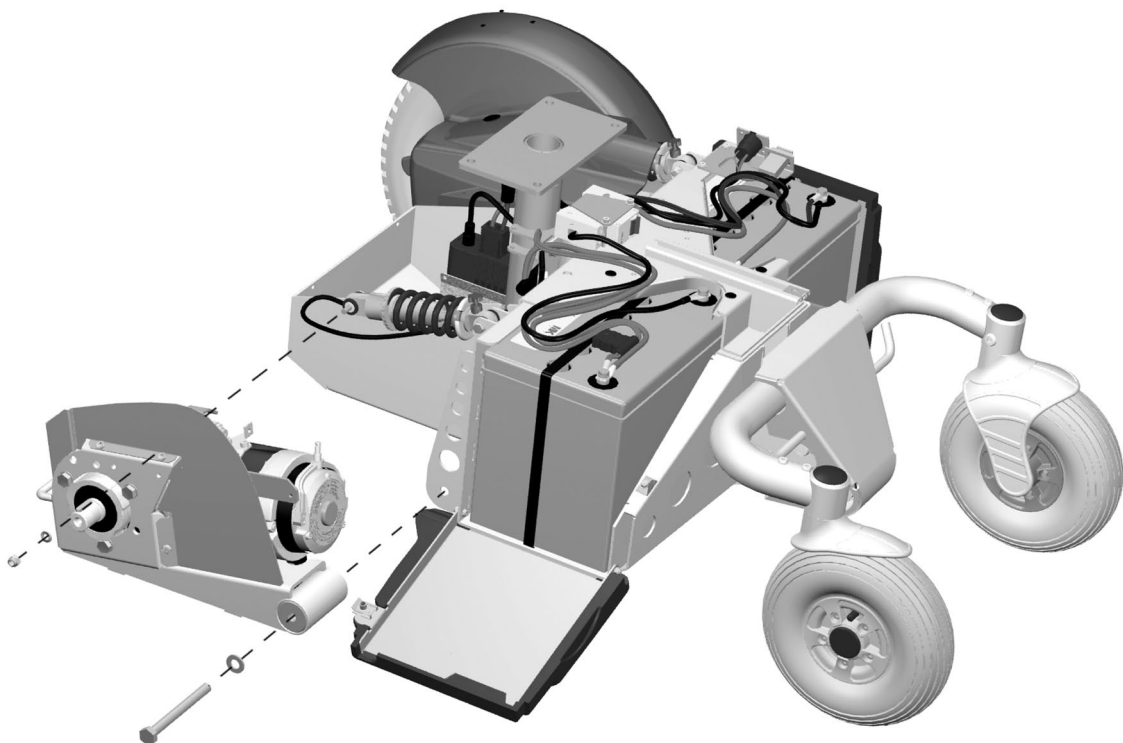


Slewing bracket attachment.



NOTE

Do not use a Pneumatic impact wrench.

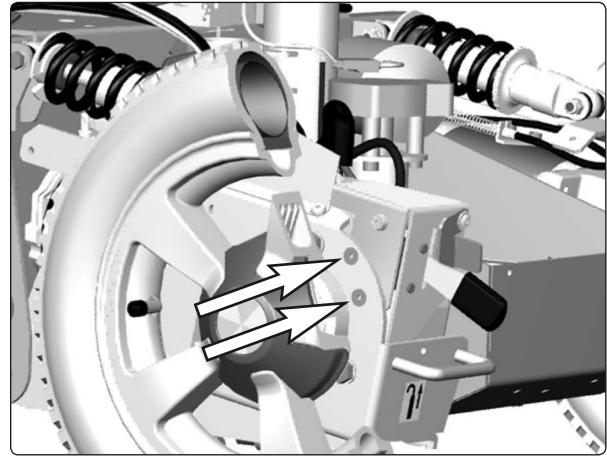


Removal/fitting of slewing brackets.

Wheel lock release cable

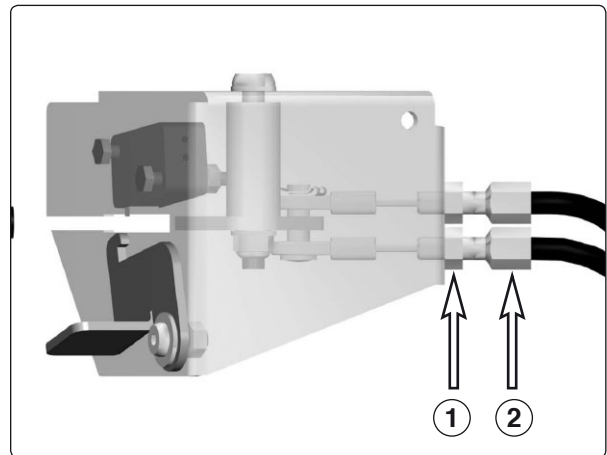
Removal

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Remove the seat lift cover, chassis cover and the right front fender, see page 7.
4. Remove the wheel lock release mechanism. It is attached with two screws; see fig.



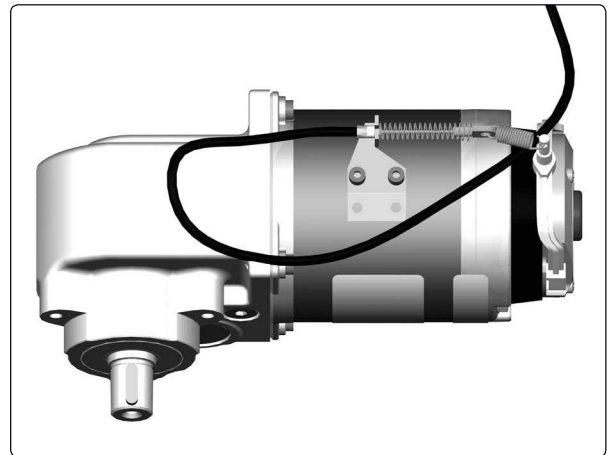
The wheel lock release mechanism is attached with two screws.

5. Remove the lock nut (1).
6. Screw in the adjusting screw (2) fully.



Adjustment of wheel lock release cable. Lock nut (1) Adjusting screw (2).

7. Remove the cable at the magnetic wheel lock by pulling the cable casing forward and passing the cable through the slot in the cable holder. Detach the wheel lock release cable from the magnetic wheel lock.
8. Remove the cable from the release lever.

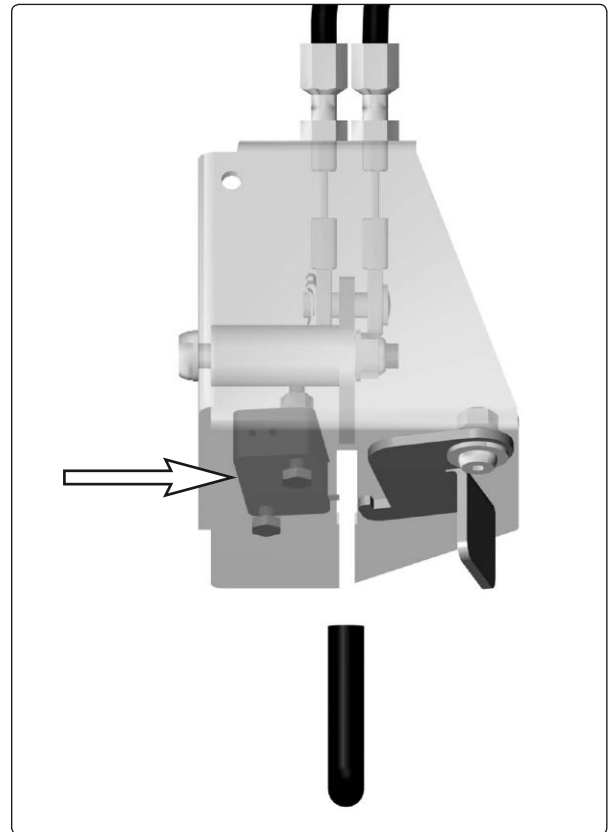


Wheel lock release cable attachment at the magnetic wheel lock.

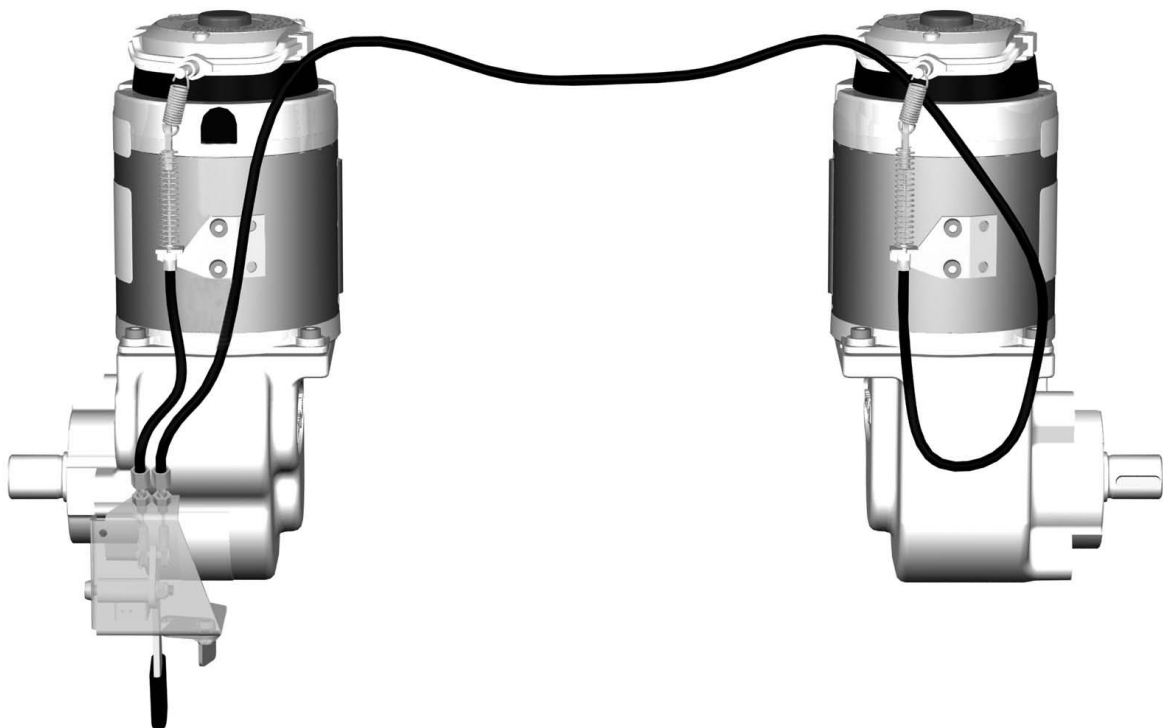
Wheel lock release cable

Fitting

1. Fit the cable at the magnetic wheel lock first, then at the release lever.
2. Adjust the cable sleeve length with the adjusting screw (2) so that the cable is sufficiently tensioned so that the wheel lock release sensor (see figure) is actuated just before the cable pulls the release.
3. Ensure that the wheel cannot be turned before the wheel lock release sensor has been actuated.
4. Ensure that the wheel can be turned when the wheel lock release coupling is released with the release lever.
5. Tighten the lock nut (1).
6. Refit the wheel lock release mechanism and the covers.



Wheel lock release sensor.



Mechanism for wheel lock release.

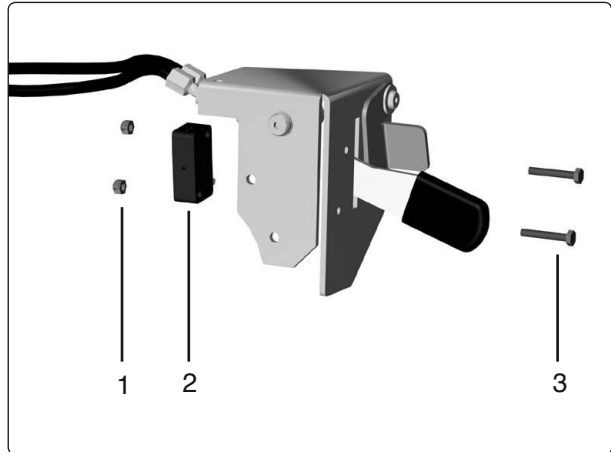
Wheel lock release sensor

Removal

1. Switch off the main power switch on the control panel.
2. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
3. Remove the seat lift cover, chassis cover and the right front fender, see page 7.
4. Remove the wheel lock release mechanism; see page 22.
5. Remove the wheel lock release sensor. It is attached with two screws, see fig.
6. Disconnect the electrical connection of the wheel lock release sensor, it's positioned on the wheel lock release sensors cabling.

Fitting

Fit the Wheel lock release sensor in the reverse order.



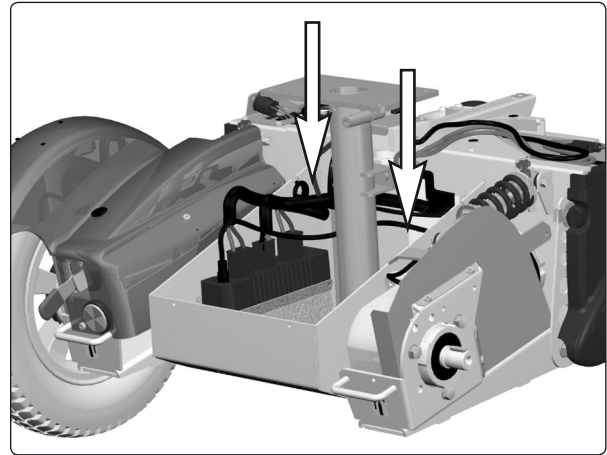
Wheel lock release sensor.

Pos.	Description
1	Locking nut, DIN 985 M3 6 Fe/Zn 5 C1
2	Wheel lock release sensor, VS10N001A/Highly
3	Screw, ISO 4017 M3x16 8.8 Fe/Zn 5 C1

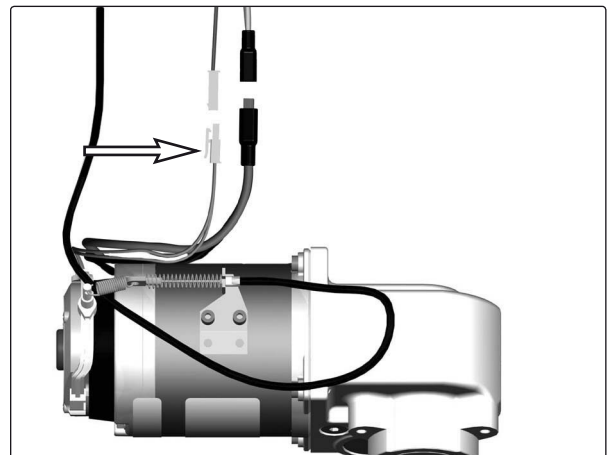
Magnetic wheel lock

Removal

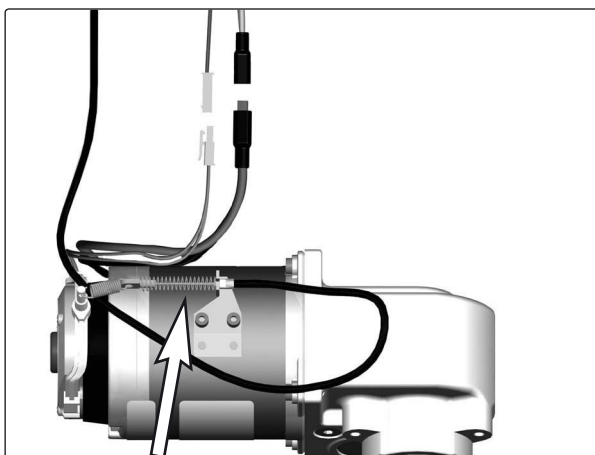
1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
4. Remove the seat lift cover, chassis cover and the front fender on the side in question, see page 7.
5. Disconnect the electrical connection of the magnetic wheel lock. The connections are positioned on the inside of the chassis, on each side of the seat lift/seat post.
6. Pull the cable casing forward, out through the slot in the cable holder and detach the wheel lock release cable from the magnetic wheel lock; see fig.
7. Lift up and chock up the wheelchair chassis so that the wheel in question is free of the ground.
8. Loosen the shock absorbers front end. Follow the instructions on page 18 until paragraph 4.
9. Position the slewing bracket more downwards for easier access to the magnetic wheel lock, see fig.
10. Remove the three screws that secure the wheel lock; see figure 38. Note the position of the wheel lock release lever and rubber seal's placement to facilitate subsequent reassembly. Remove the wheel lock with wheel lock disk and cover.



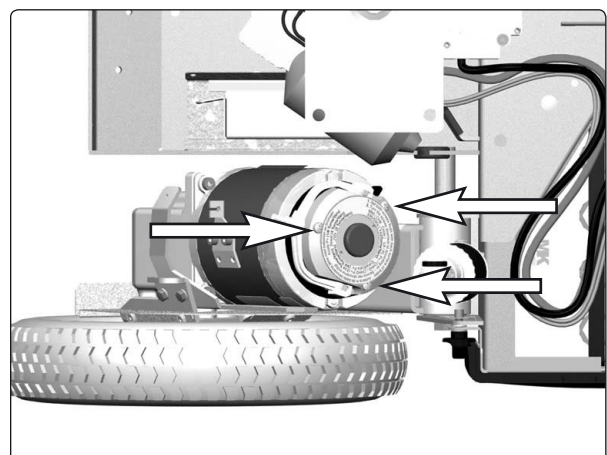
The electrical connections of the magnetic wheel locks are positioned on the inside of the chassis, on each side of the seat lift/seat post.



Electrical connection of the magnetic wheel locks.



Remove the wheel lock release cable.



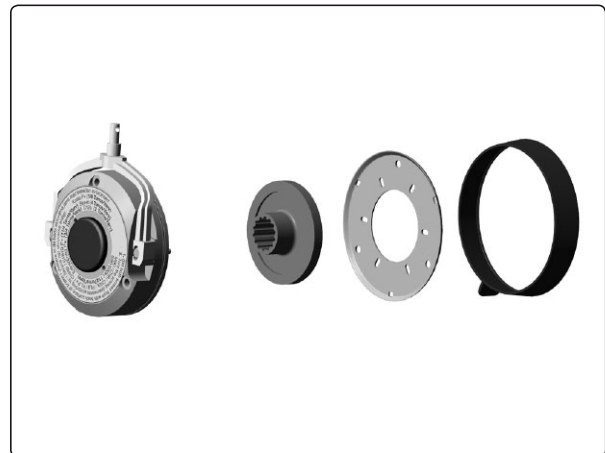
Remove the magnetic wheel lock.

Fitting

1. Using the adjusting screws, adjust the magnet wheel lock in accordance with the instructions on the back of the magnetic wheel lock; see fig.

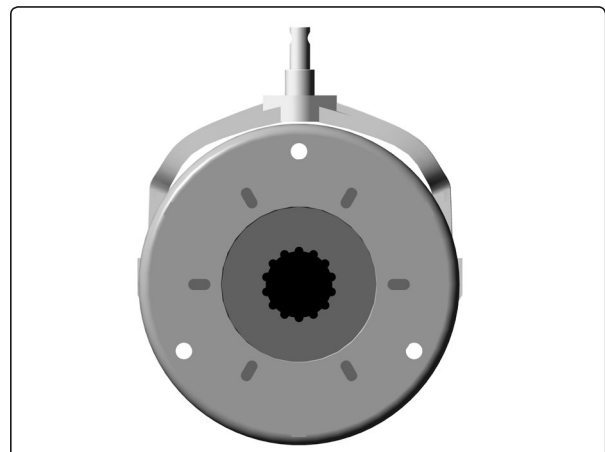


Wheel lock adjustment is made using the two adjusting screws.



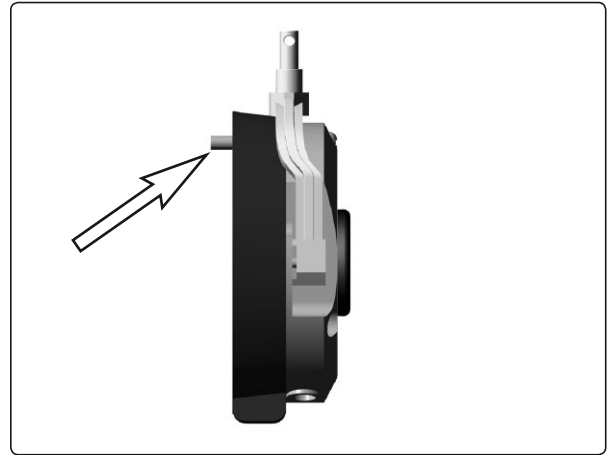
Magnetic wheel lock, wheel lock disk, cover and rubber seal disassembled.

2. Fit the wheel lock disk in the magnetic wheel lock.
3. Fit the cover.



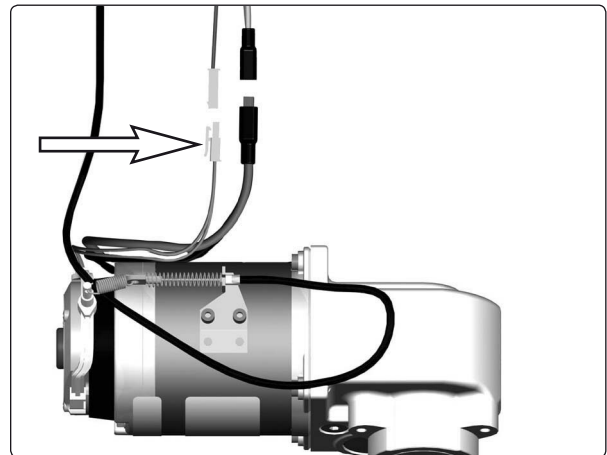
Magnetic wheel lock, wheel lock disk and cover assembled.

4. Insert a screw to align the parts. Attach the rubber seal with the drainage hole down. Be attentive to the position of the wheel lock release lever; fit the wheel lock so that the wheel lock release lever is aligned with the motor's cable bracket. Now fit the magnetic wheel lock using the three screws.
5. Refit the shock absorbers front end, see page. 18.



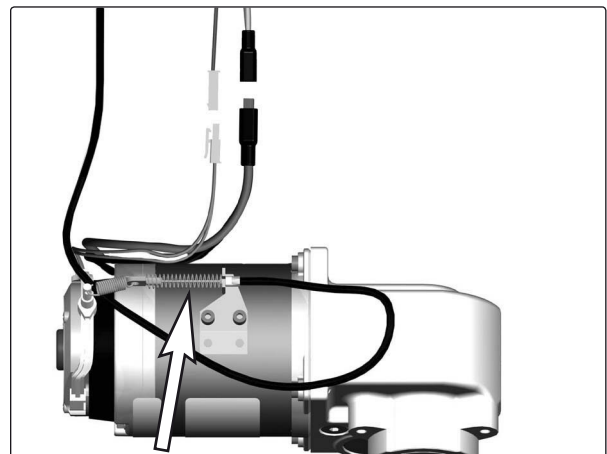
*Align the parts with one another
using one of the attachment screws.
Fit the rubber seal.*

6. Connect the magnetic wheel lock's electrical connection; see fig.



*Magnetic wheel lock
electrical connection*

7. Fit the wheel lock release cable; see figure 44.
8. Fit the covers; see page 7.

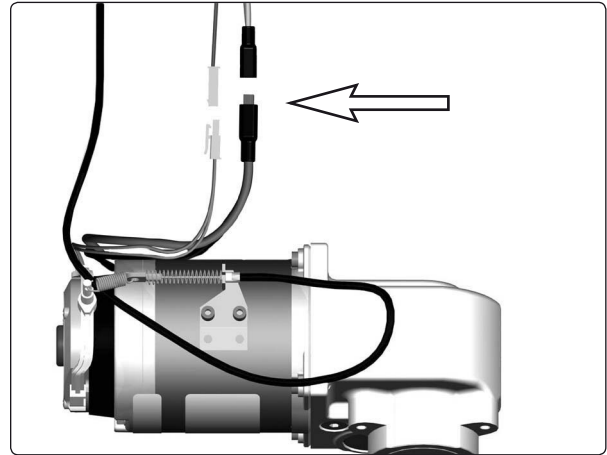


Fit the wheel lock release cable.

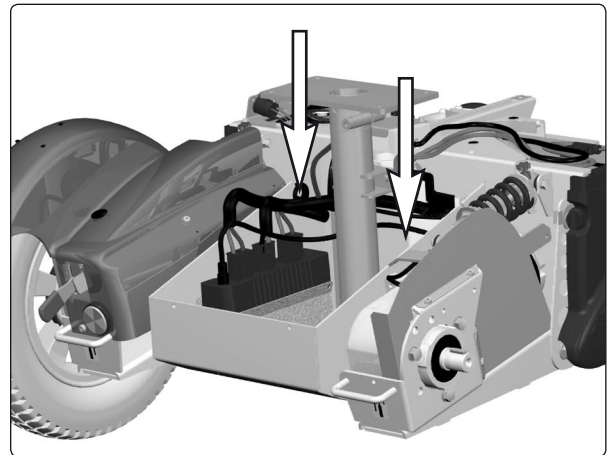
Drive motor

Removal

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
4. Remove the seat lift cover, chassis cover and the front fender on the side in question, see page 7.
5. Lift up and chock up the wheelchair chassis so that the wheel in question is free of the ground.
6. Remove the wheel in question, see page 10.
7. Disconnect the electrical connection for the drive motor and the magnetic wheel lock. The connections are positioned on the inside of the chassis, on each side of the seat lift/seat post.

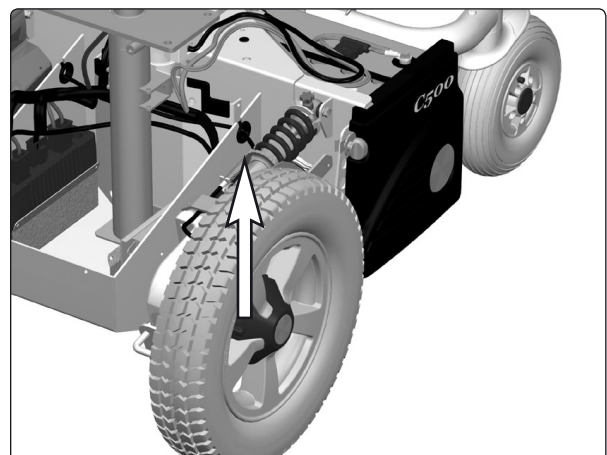


The electrical connection for the drive motor and the magnetic wheel lock.



The electrical connections of the wheel locks and drive motors are positioned on the inside of the chassis, on each side of the seat lift/seat post.

8. Pull the drive motor's connection cable out through the chassis cable pass-through; see fig.



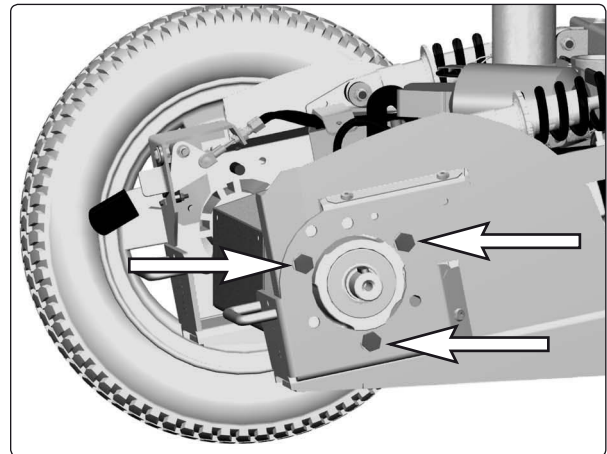
Cable pass-through hole.

Drive motor

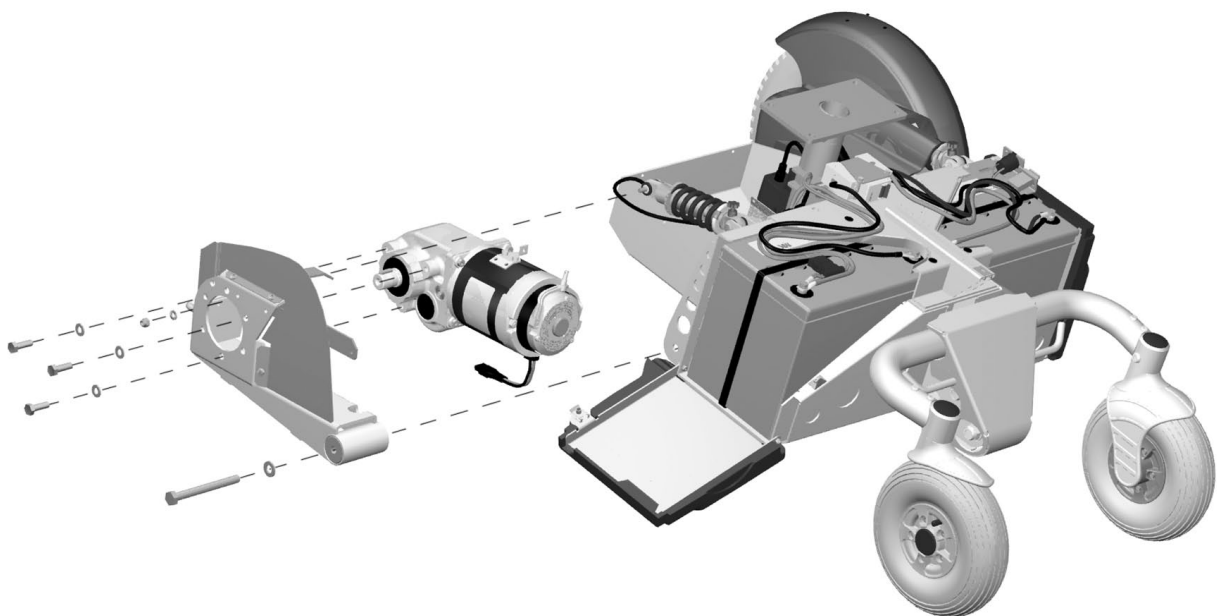
9. Remove the drive motor. It is attached with three screws; see fig.

Fitting

Fit the drive motor in the reverse order.



Drive motor mounting screws.



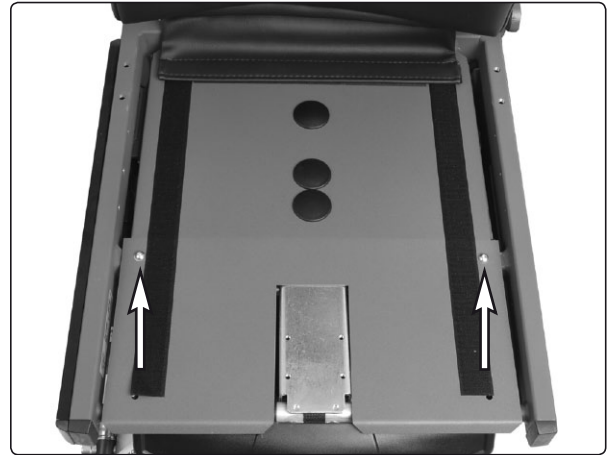
Drive motor with gear.

Seat lift

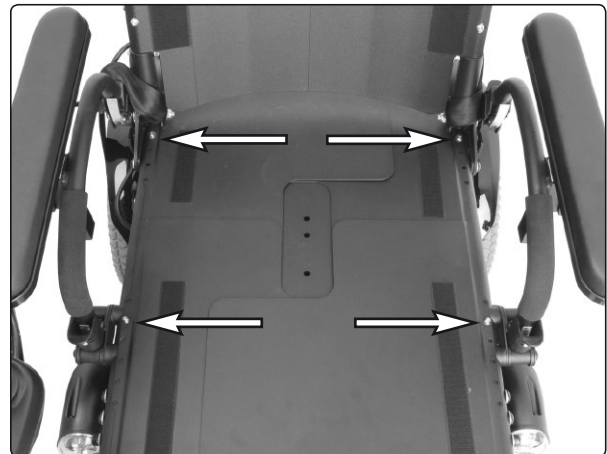
Manual raising/lowering of electric seat lift

If the seat lift does not work normally because the batteries are discharged or the adjustment device is defective, the seat can be raised/lowered manually.

1. Switch off the main power switch on the control panel.
2. Remove the cushion from the seat by lifting it straight up.
3. Remove the seat plate(s). See the illustration.



The seat plate for the Corpus seat is held in place with two screws.

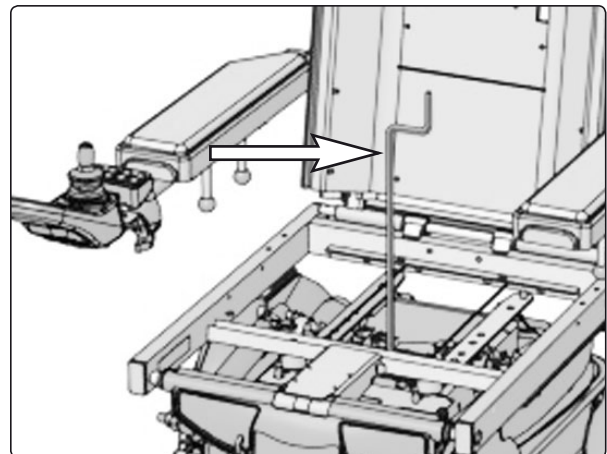


The seat plates for the PS seat are held in place with four screws.

4. Raise/lower the seat using the seat lift crank supplied.

WARNING

Drills must not be used in connection with manual operation of the seat lift. There is a risk of damage to materials.

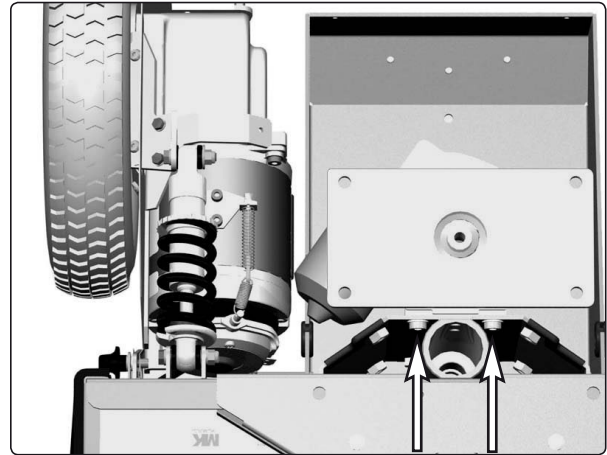


Manual raising/lowering of the Corpus seat using the seat lift crank

Seat lift (Applies to older chassis models)

Removal

1. Raise the seat to the highest position. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
4. Remove the seat lift cover and the chassis cover, see page 7.
5. Remove the seat.



Seat lift's upper attachment screws.

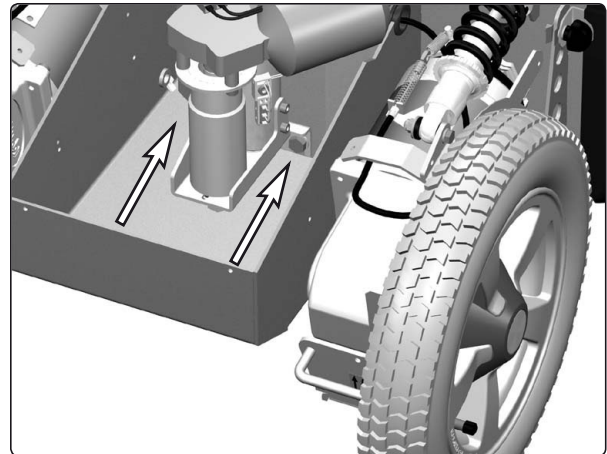


NOTE

The seat is heavy. Two people should therefore lift it. Be careful with the cabling.

6. Remove the Seat lift. It is attached with four screws, see fig.

The upper attachment screws are accessible from the the battery boxes. Open the battery covers and pull each battery out just enough to get access to the screws through the holes in the chassis.

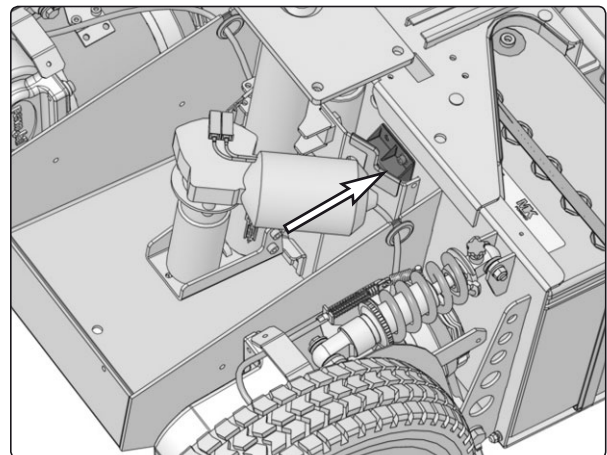


Seat lift's lower attachment screws.

7. Remove the ICS master Module. It is attached with one screw, see fig. Disconnect the seat lift cabling from the ICS General Module.
8. Lift the seat lift straight up out of the chassis.

Fitting

Fit the seat lift in the reverse order.

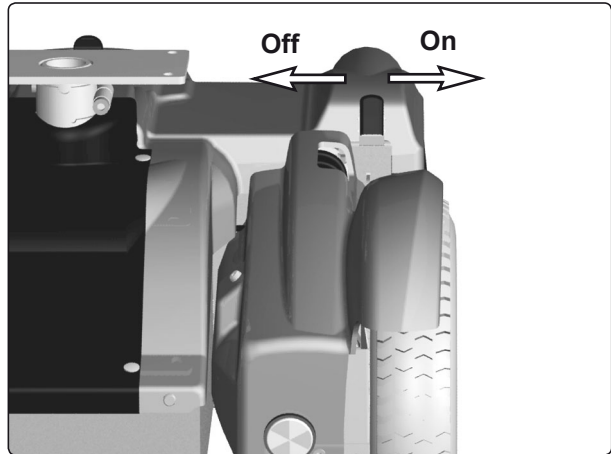


ICS General Module is attached with one screw.

Electric Seat Lift

Removal

1. Raise the seat lift to its highest position. To raise the seat on a chassis with an electric seat lift that does not work normally because the batteries are discharged or the adjustment device is defective, see page 30.
2. Switch off the main power switch on the control panel.
3. Set the main fuse to the Off position.
4. Remove the seat lift cover and chassis cover - see page 7.
5. Remove the seat.



Main fuse/battery isolator (On/Off).



The seat is heavy. Two people should therefore lift it. Be careful with the cabling.

6. Disconnect the seat lift cabling - see page 34.
7. Remove the four screws which secure the seat lift.

Fitting

1. Identify the holes for fitting the seat lift on the chassis - see the figure. Older chassis models may not have the two lower holes. The chassis must then be adapted - see page 35.
2. Identify the holes on the seat lift for the relevant configuration - see page 33.
3. Fit the lower fixing screws and appropriate washers - see page 33. When fitting a seat lift to an older, adapted chassis without fixed nuts, use the nuts supplied with the appropriate washers.
4. Fit the upper fixing screws and appropriate washers and nuts - see page 33.

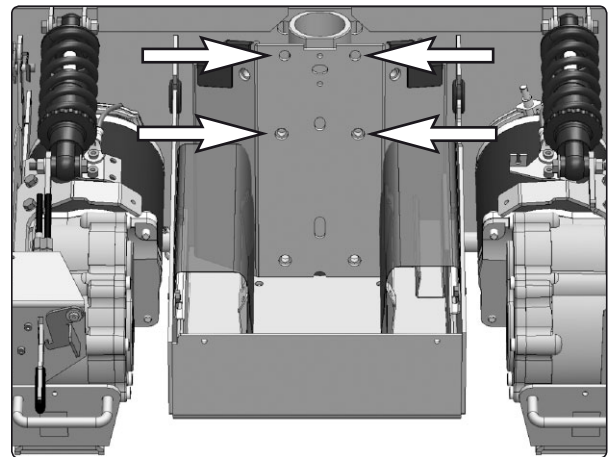
Tighten the screws holding the seat lift in place with a torque wrench.

Tightening torque: 24 Nm.



Ensure that the holes on the seat lift are placed right over the corresponding holes on the chassis - see page 33.

5. Connect the seat lift cabling - see page 34.
6. Refit the seat.
7. Refit the covers - see page 7.
8. Set the main fuse to the On position.



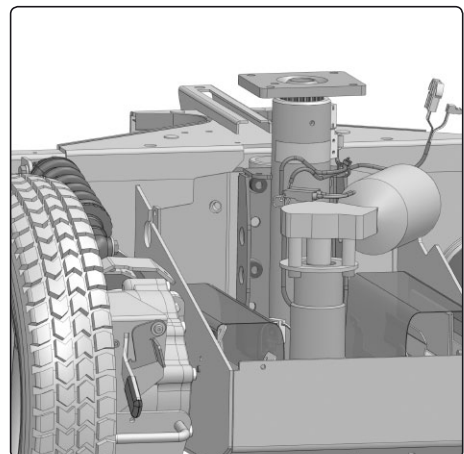
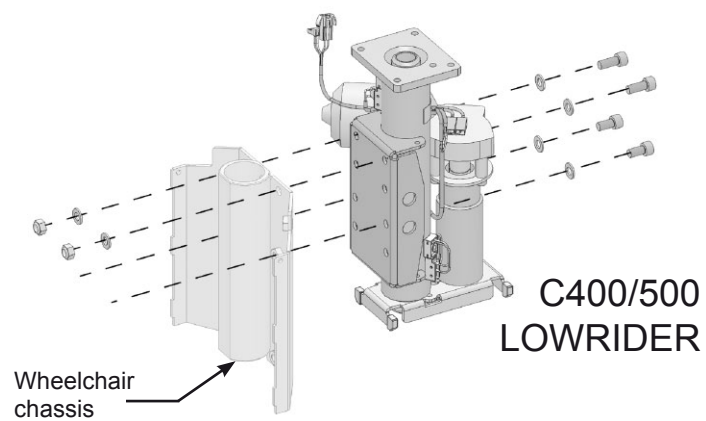
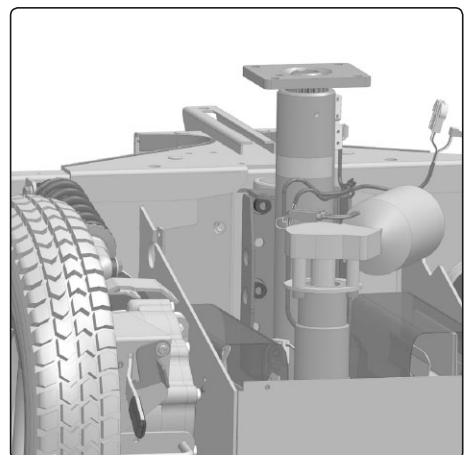
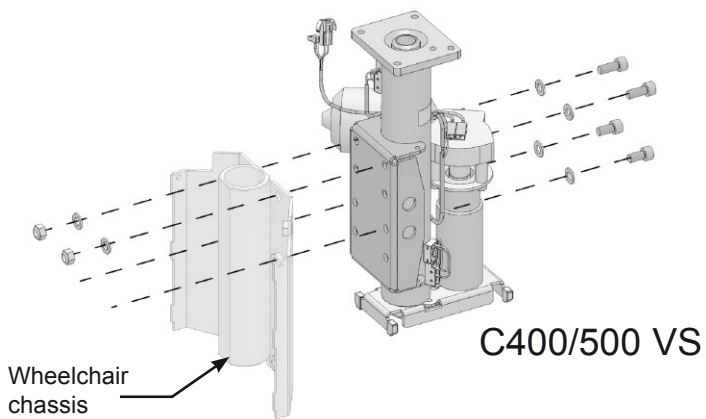
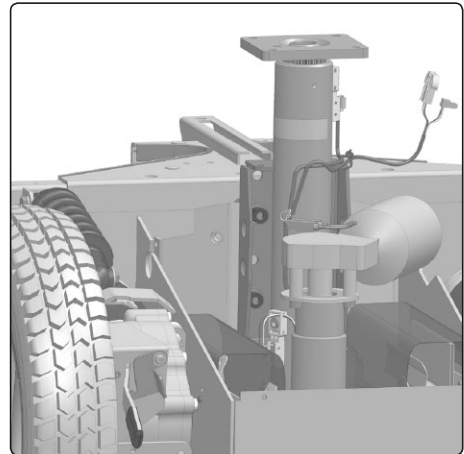
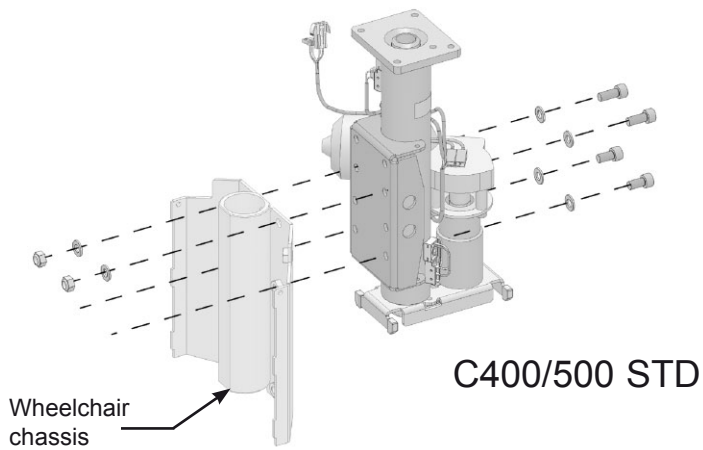
The seat plates on the PS seat are mounted with four screws.

Electric Seat Lift

Fitting position for different configurations



When fitting a seat lift to an older, adapted chassis without fixed nuts on the lower holes, use the nuts and washers supplied in the same way as on the upper fixing screws.



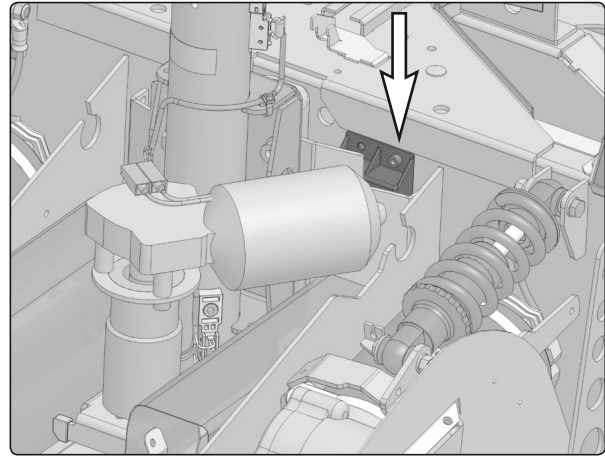
Electric Seat Lift

Disconnection

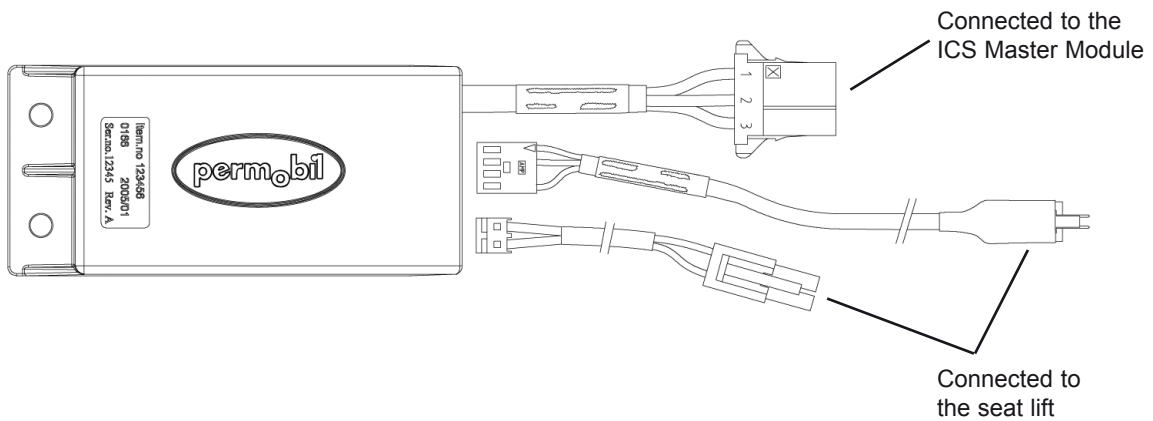
1. Remove the ICS General Module from the chassis. It is fitted with one screw - see figure.
2. Disconnect the contacts on the seat lift cabling to the ICS General Module - see figure below.

Connection

1. Connect the seat lift cabling to the ICS General Module - see figure below.
2. Fit the ICS General Module to the chassis using the appropriate screw - see figure.



The ICS General Module is fitted with one screw.

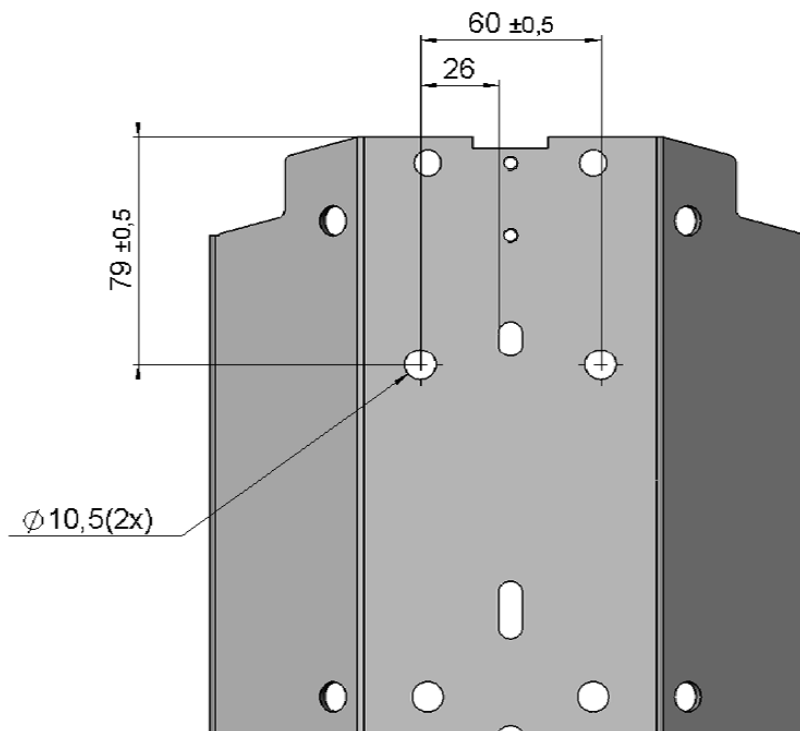


Connection of the seat lift to the ICS General Module.

Electric Seat Lift

Adaptation of older chassis

An older chassis may have been designed for a different seat lift model. To fit the new type of seat lift, the chassis needs to have two new holes - see figure below.



On an older chassis, two new holes need to be drilled to fit the seat lift.

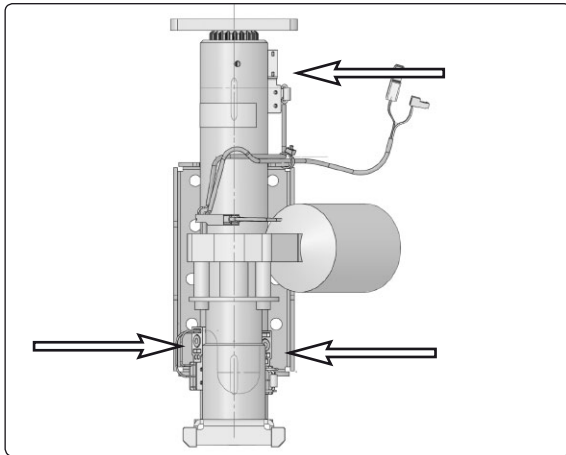
Seat lift cabling

Removal

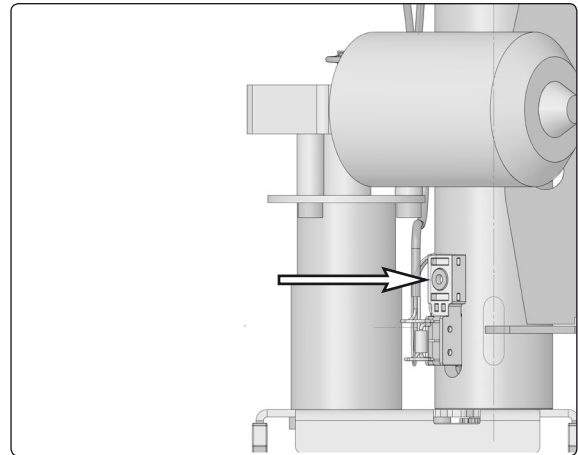
1. Disconnect the seat lift cabling by disconnecting the contacts on the cables that go to the General Module - see page 34. Disconnect the contacts for the seat lift motor as well.
2. Remove the seat lift sensors, which are held in place by one screw each. Note the positions of the sensors for subsequent fitting - see figure.

Fitting

Fit in the reverse order.



Positions of the sensors on the seat lift.



Sensor fitted on the seat lift.

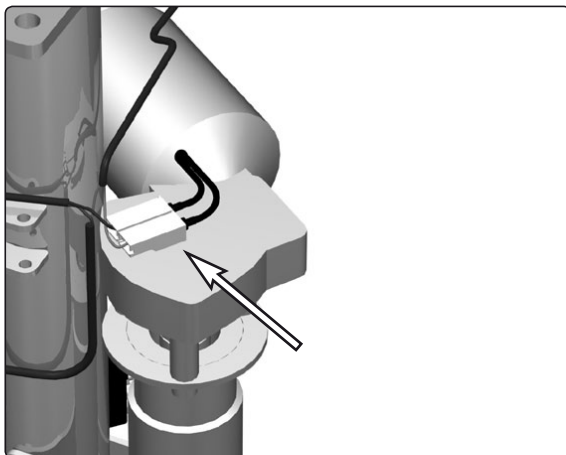
Seat lift motor

Removal

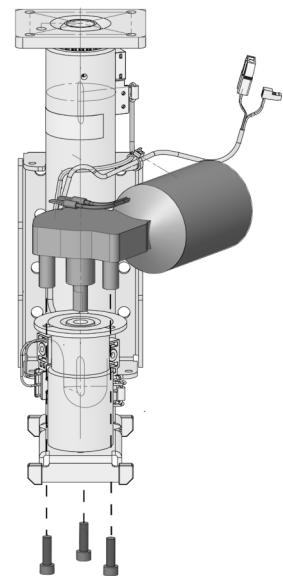
1. Disconnect the seat lift cabling from the motor. Note the positions of the cables - see figure.
2. Remove the motor. It is held in place by three screws - see figure.

Fitting

Fit in the reverse order.



Seat lift motor's connection contacts.



The motor is held in place by three screws.

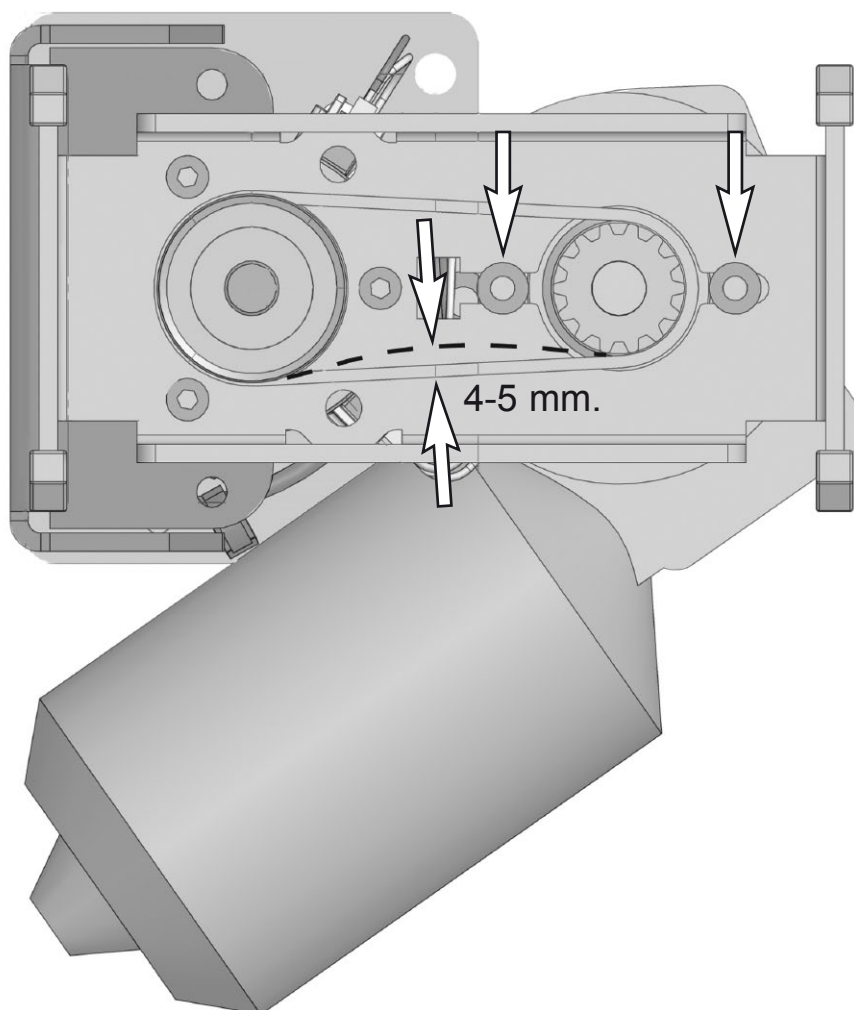
Seat lift belt

Removal

1. Remove the seat lift - see pages 31-32.
2. Loosen the two screws that hold the seat lift motor's shaft. Move the shaft sideways so that the belt becomes slack - see figure below.
3. First remove the belt from the motor shaft's cogwheel and then from the seat lift screw's cogwheel.

Fitting and adjustment

1. First fit the belt on the seat lift screw's cogwheel and then on the motor shaft's cogwheel.
2. Adjust the belt tension by moving the motor shaft sideways. The belt is correctly tensioned when it can be pressed in 4-5 mm - see figure below.
3. Tighten the two screws that hold the seat lift motor's shaft - see figure below.
4. Check the belt tension. Adjust as required as described in 2-3 above.



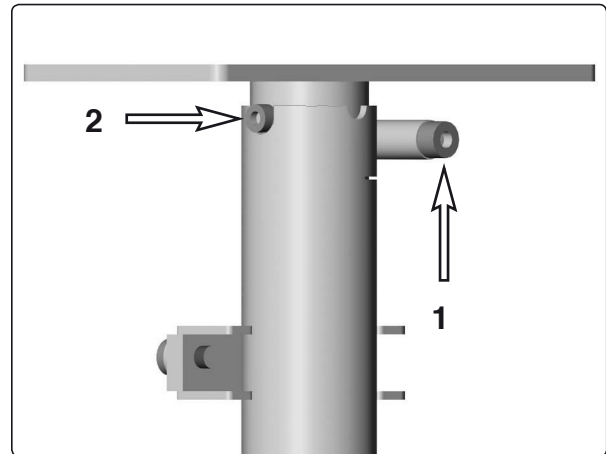
The seat lift motor shaft is held in place by two screws. The belt tension can be adjusted after the two screws have been loosened.

Fixed seat post

Adjusting the Seat Height

The length of the fixed seat post can be adjusted to five different fixed positions.

1. Switch off the main power switch on the control panel.
2. Loosen the screw that locks the fixed height position of the seat post. See figure.
3. Raise the seat using the seat lift crank supplied.
4. Screw the height adjustment screw in place in the desired height position.
5. Lower the seat using the seat lift crank supplied. Turn the seat so that the height adjustment screw ends up in its groove. See figure.



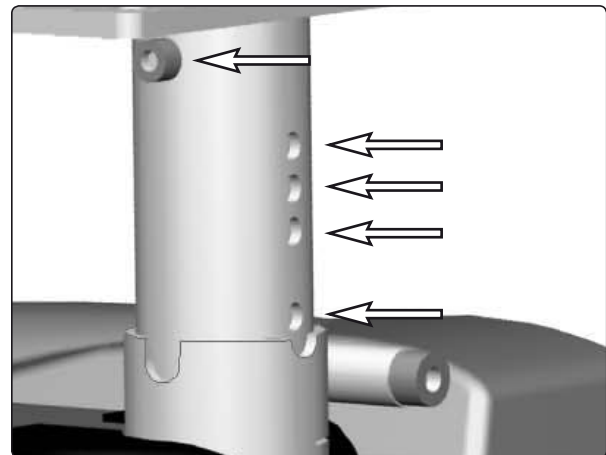
1. Locking screw .
2. Height adjustment screw in its groove.



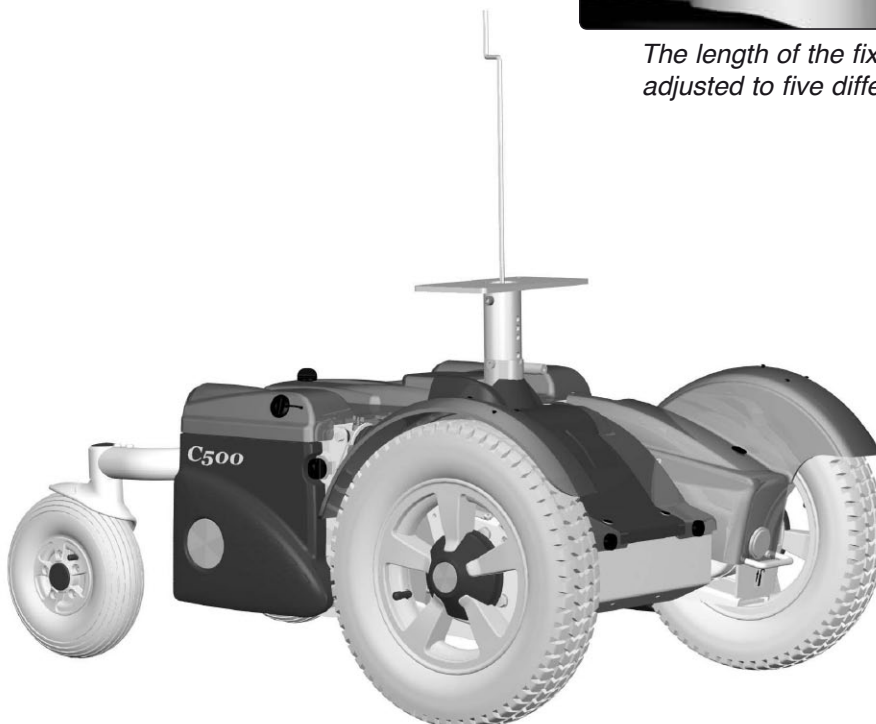
NOTE

After adjusting, make sure the height adjustment screw ends up in its groove.

On early models of the chassis, the fixed seat tube has only four positions.



The length of the fixed seat post can be adjusted to five different fixed positions.

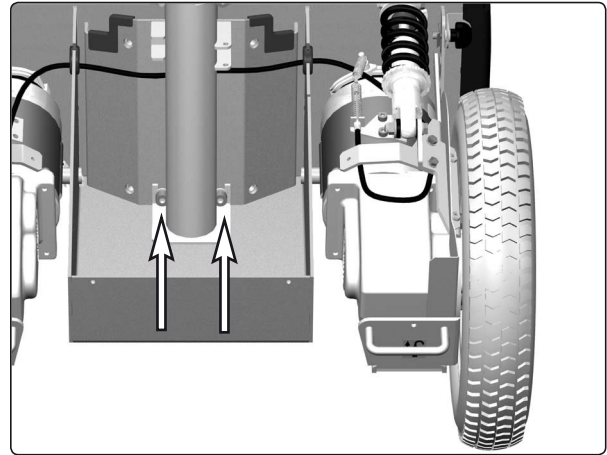


Adjusting the Seat Height using the seat lift crank.

Fixed seat post

Removal

1. Switch off the main power switch on the control panel.
2. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
3. Raise the seat to its highest position, see page 38.
4. Remove the seat lift cover and the chassis cover, see page 7.
5. Remove the seat and if equipped, the seat tilt.



The Seat Post's lower attachment screws.



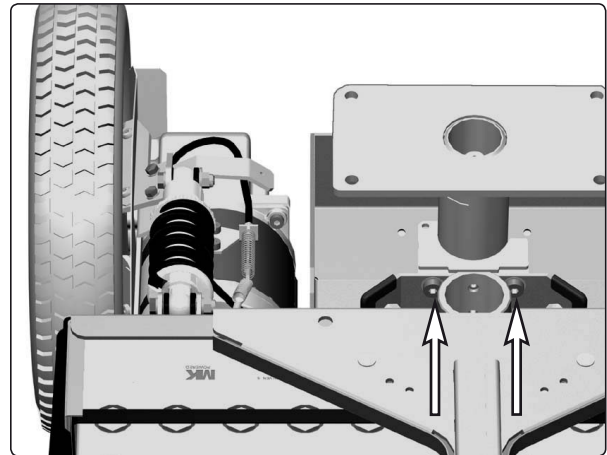
NOTE

Because the seat is heavy, it should be lifted by two persons. Be careful with the cabling.

6. Remove the fixed seat tube. It is attached with four screws, see fig.

The upper attachment screws are accessible from the the battery boxes. Open the battery covers and pull each battery out just enough to get access to the screws through the holes in the chassis.

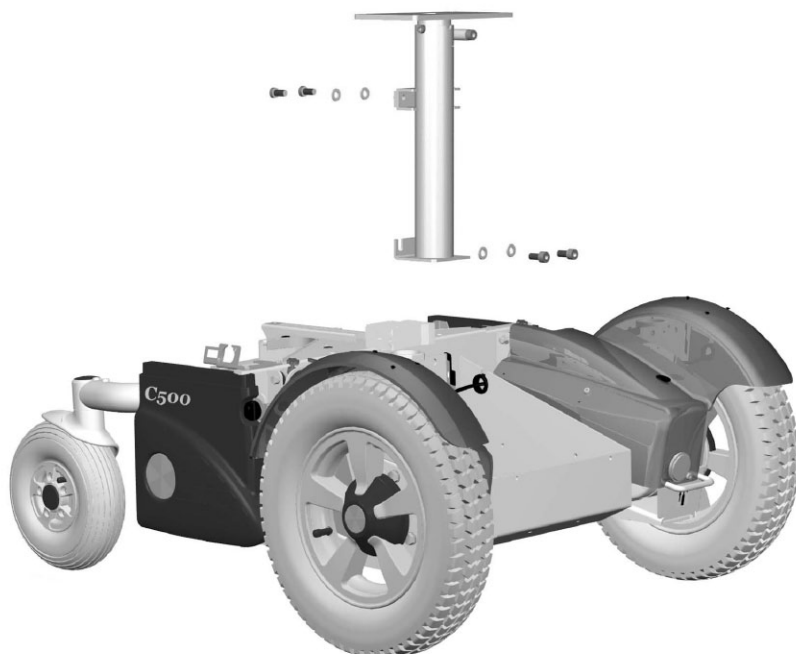
7. Lift the seat post straight up out of the chassis.



The Seat Post's upper attachment screws.

Fitting

Fit the fixed seat tube in the reverse order.

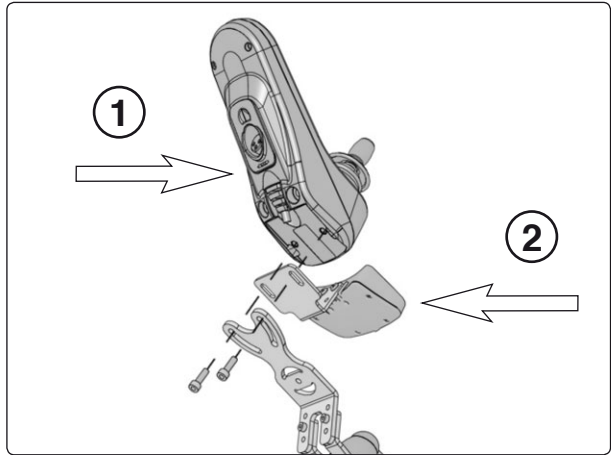


The Fixed seat tube is attached with four screws.

Control panel R-net

Removal

1. Switch off the main power switch on the control panel.
2. Remove the cable ties holding the control panel cabling in place under the arm rest. Note the positions of the cable ties for subsequent fitting.
3. Divide the control panel cabling at the contact on the cabling.
4. Remove the control panel (1). It is held in place with two screws (see illustration). These two screws also hold the bracket for the ICS control panel (2), if there is one fitted (see illustration).



The control panel is held in place with two screws.

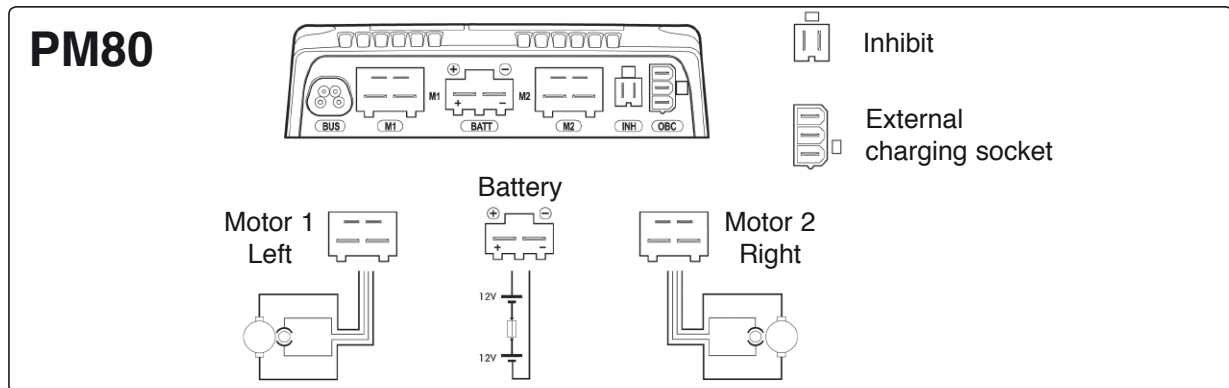
Assembly

Assemble in the reverse order.

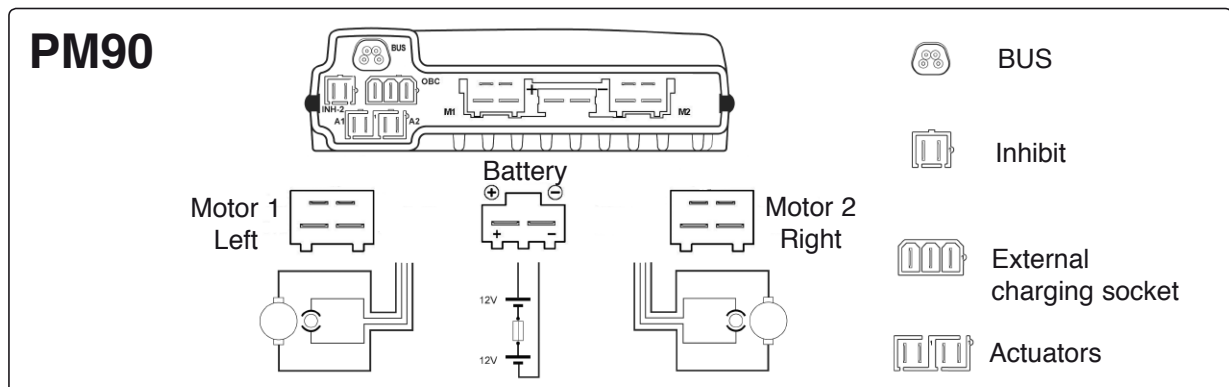
R-net Controller

Removal

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
4. Remove the seat lift cover and the chassis cover, see page 7.



Output stage cable connections (Rnet PM80).



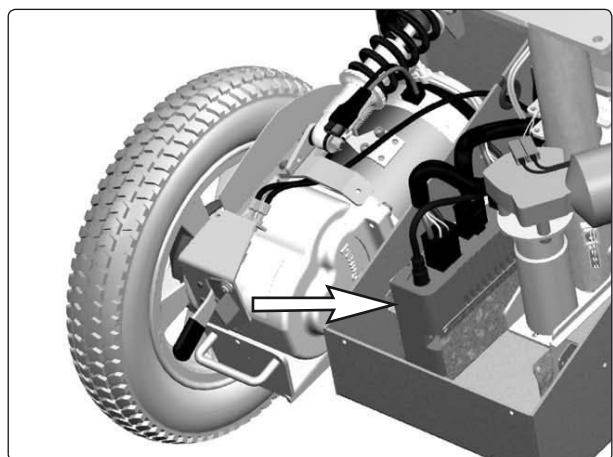
Output stage cable connections (Rnet PM90).

5. Lift the R-net controller out of its holder, see fig.
6. Disconnect the electrical connections to the R-net controller, being attentive to their placement: see figure

Fitting

Assemble in reverse order. Older models of C500 have output stages of type PM80, while later models have output stages of type PM90. When renewing output stages on older models, PM80 may be replaced by PM90.

Note the location of the cable connections, see photo above.

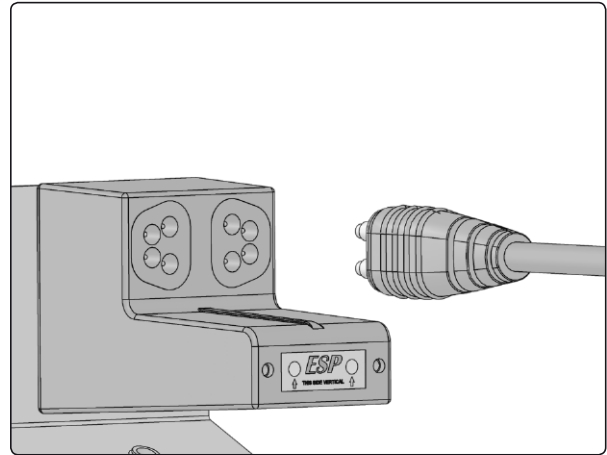


The R-net controller sits in its container without fastening screws.

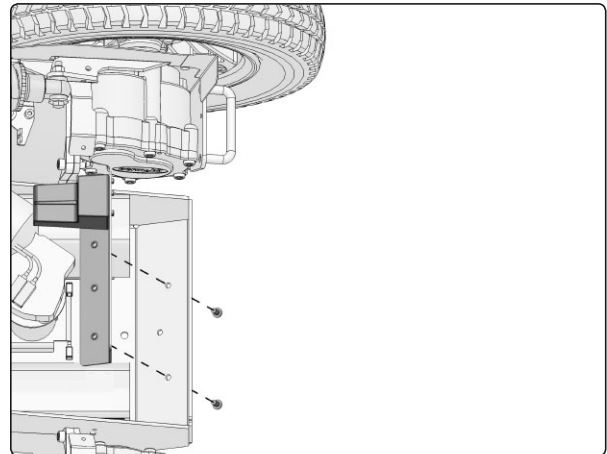
ESP module

Removal

1. Raise the seat lift to its highest position.
To raise the seat on a chassis with a fixed seat tube, see page 38. To raise the seat on a chassis with an electric seat lift that does not work normally because the batteries are discharged or the adjustment device is defective, see page 30.
2. Switch off the main power switch on the control panel.
3. Remove the seat lift cover and chassis cover - see page 7.
4. The ESP module is fitted at the very front of the chassis. Remove the cable from the ESP module by pulling it straight out - see figure.
5. Remove the ESP module's bracket, which is held in place by two screws - see figure.

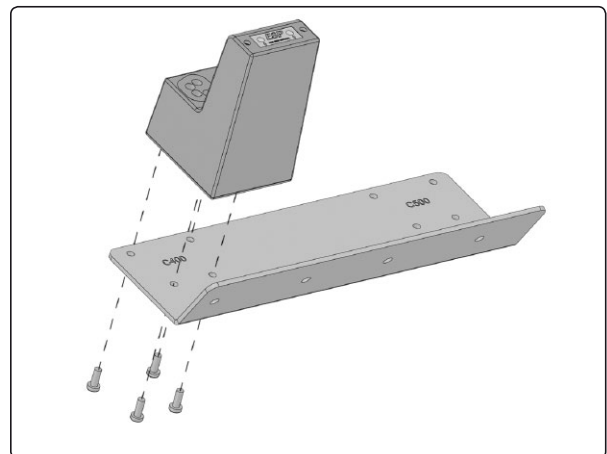


Disconnecting the cable from the ESP module.



The ESP module's bracket is held in place by two screws.

6. Remove the ESP module, which is held in place by four screws - see figure.

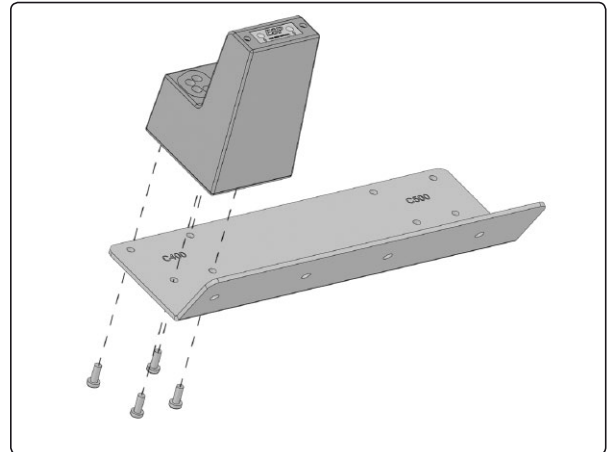


The ESP module is held in place by four screws.

ESP module

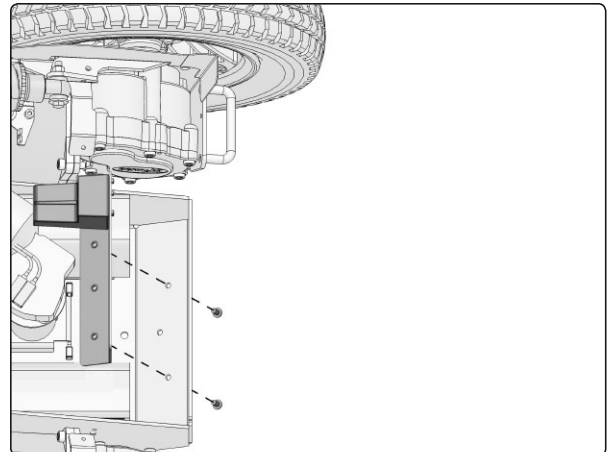
Fitting

1. Identify the correct holes (the holes are marked with the chassis designation) and fit the ESP module to the bracket using the four screws - see figure.



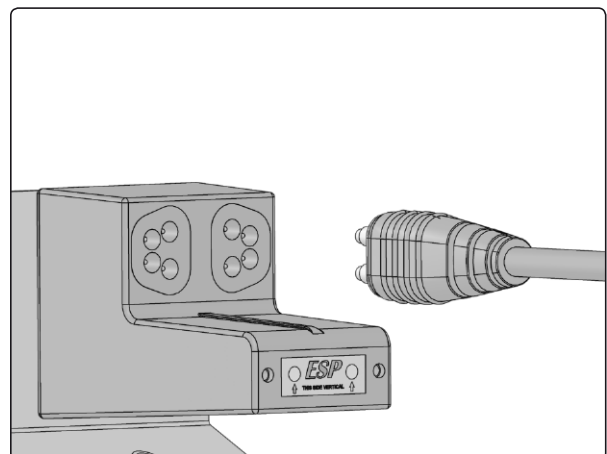
The ESP module is held in place by four screws.

2. Fit the ESP module and its bracket using the two screws - see figure.



The ESP module's bracket is held in place by two screws.

3. Attach the cable to the ESP module by pressing it straight in - see figure.
4. Refit the seat lift cover and chassis cover - see page 7.



Connecting the cable to the ESP module.

ICS master module

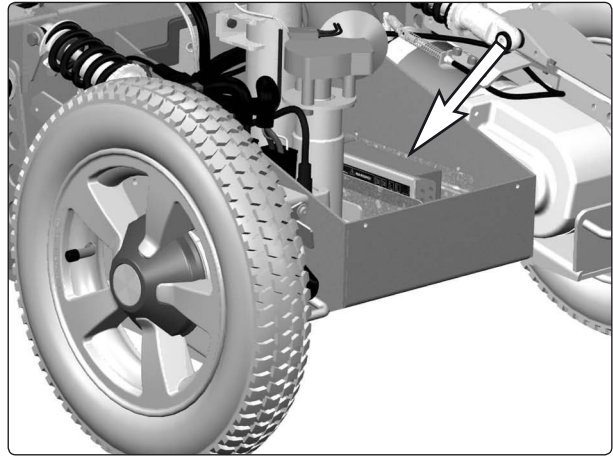
The wheelchair seat may be equipped with an ICS control system, and if so, the seat is controlled from the system's ICS master module. This is fitted in the wheelchair chassis.

WARNING!

The ICS Master Module must be configured for the seat before being fitted. Detailed information on configuration is provided in the technical manual for the ICS control system.

Removal

1. Raise the seat to the highest position. If the chassis is equipped with fixed seat post, see page 38. If the seat lift does not work normally because the batteries are discharged or the actuator is defective, the seat can be raised/lowered manually, see page 30.
2. Switch off the main power switch on the control panel.
3. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
4. Remove the seat lift cover and the chassis cover, see page 7.
5. Lift the ICS Master module out of its holder, see fig.
6. Remove the lid from the ICS Master Module.
7. Clip the cable ties that hold the cables and its electrical connections, being attentive to their placement to facilitate subsequent refitting.



The SLS-Drive Stage sits in its container without fastening screws.



ICS master module with cover removed

Fitting

Fit the SLS drive stage in the reverse order.

Replacing the Charging Fuse

The charging fuse is located in its holder on the right side of the chassis, see fig.

1. Switch off the main power switch on the control panel.
2. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.

NOTE

Always make sure the main power switch on the control panel is switched off before the circuit breaker is set to the "OFF" position.

3. Remove the seat lift cover and the chassis cover, see page 7.
4. Replace the blown fuse.
5. Refit in the reverse order.



Charging Fuse.

Circuit breaker and fuses

Resetting the circuit breaker

The circuit breaker also serves as a battery isolator but is normally referred to as a circuit breaker.

Circuit breaker replacement is normally not required; it is of the automatic type that can be reset when tripped.

NOTE

A tripped circuit breaker often entails a major electrical fault. The cause should be carefully investigated before resetting.

Circuit breaker replacement

1. Remove the seat lift cover and the chassis cover, see page 7.
2. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see fig.
3. Disconnect the minus cable from the left battery.
4. Disconnect the plus cable from the right battery.

NOTE

Bend the battery connection cables off to the side to prevent them from coming in contact with the battery terminals.

5. Remove the circuit breaker by removing the two screws, see fig.

NOTE

Note the orientation of the circuit breaker with consideration to subsequent mounting. The ON/OFF positions must agree with the decal.

6. Disconnect the cables from the circuit breaker by removing the screws; see figure.
7. Put the new circuit breaker in the "OFF" position.
8. Connect the cables to the new circuit breaker.

NOTE

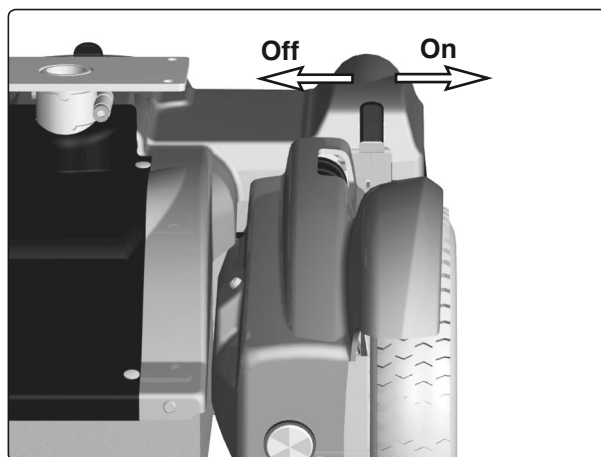
Check that the cables are firmly attached.

9. Mount the new circuit breaker with the two screws, see fig.

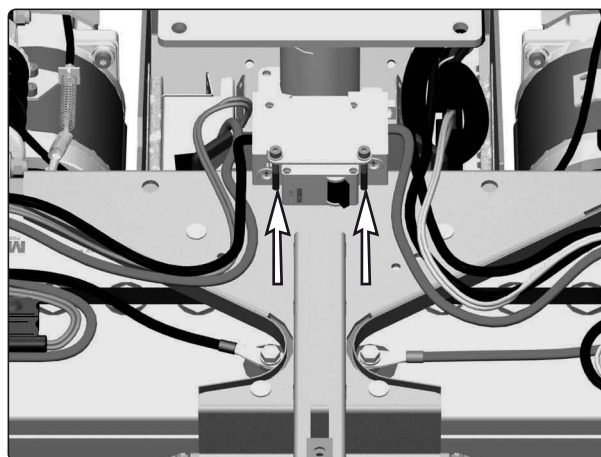
NOTE

Note the orientation of the circuit breaker with consideration to subsequent mounting. The ON/OFF positions must agree with the decal.

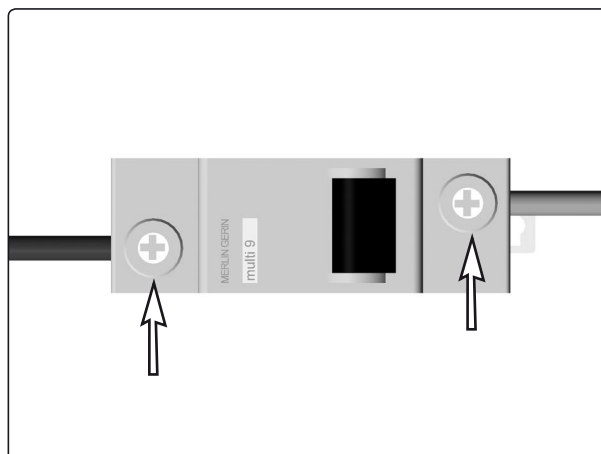
10. Reconnect the battery connection cables to the batteries.
11. Refit the seat lift cover and the chassis cover, see page 7.
12. Put the circuit breaker in the "ON" position; see fig.



Circuit breaker/Battery isolator.



Circuit breaker bracket.



Circuit breaker cable connection.

Lights (Accessories)

Removing the front lights

1. Switch off the main power switch on the control panel.
2. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
3. Remove the seat lift cover, chassis cover and the front fender on the side in question, see page 7.
4. Disconnect the electrical connection of the front light in question, it's positioned on the front light cabling on the inside of the chassis.
5. Clip the cable ties that hold the cable.
6. Remove the Cable pass-through on the front fender in question.
7. Remove the front light in question. It is attached with three screws; see fig.



Front lights

Fitting

Fit the front light in the reverse order.



The front light is attached with three screws.

Lights (Accessories)

Removing the rear lights

1. Switch off the main power switch on the control panel.
2. Put the circuit breaker in the "OFF" position. It is accessed through a hole in the chassis cover; see page 45.
3. Remove the seat lift cover and the chassis cover, see page 7.
4. Disconnect the electrical connection of the rear light in question, it's positioned on the rear lights cabling on the inside of the chassis.
5. Remove the rear light in question. It is attached with two screws; see fig.



Rear lights

Fitting

Fit the rear lights in the reverse order.



The rear lights are attached with two screws each.

Control system

The wheelchair's control system can be programmed in order to optimize the performance of the wheelchair while also maintaining a high level of safety regardless of the wheelchair's other settings and equipment. The control system can also be programmed in order to make adjustments needed for a specific user. Standard parameter files can be downloaded from Permobil's website, www.permobil.se.

For more information on programming/adjustment of the **Rnet** control system and obtaining parameter files, see the technical user manual for programming R-net. (Art.no. 205222-SE-0).

Troubleshooting R-net

The following troubleshooting guide describes a number of faults and events which may occur when you use your wheelchair, together with suggested remedies. Note that this guide cannot describe all the problems and events which may occur and you should always contact your service contact or Permobil in case of doubt.

EVENT	POSSIBLE CAUSE	REMEDY
The wheelchair will not start.	Batteries discharged.	Charge the batteries.
	The cable connection to the control panel has come loose.	Insert the cable in the control panel.
	Main fuse blown.	Check possible causes carefully before resetting/replacing the main fuse. See page 45.
The wheelchair cannot be driven.	Battery charger connected.	Stop charging and disconnect the charging cable from the wheelchair's charging socket.
	Brake release activated.	Reset the brake release.
	The wheelchair is locked.	Unlock the wheelchair. See user manual
An exclamation mark on the control panel display is flashing rapidly and the wheelchair will not run.	Electronics fault.	See pages 50–61.
The wheelchair can only be driven at reduced speed.	Seat lift raised too high.	Lower seat lift.
The wheelchair cannot be charged.	Main fuse blown.	Check possible causes carefully before resetting/replacing the main fuse. See page 45.
The wheelchair "switches itself off" after a certain period of inactivity.	The electronics' energy-saving mode has been activated.	Switch the wheelchair on again using the start key on the control panel.

Troubleshooting R-net

Rnet diagnostics

When an error or a fault occurs in the wheelchair's electronics, information on it is displayed in the control panel's display. This information can then be used to diagnose where the error/fault occurred and its cause.

Troubleshooting and repairs must always be performed by competent personnel with good knowledge of the wheelchair's electronics. More information on troubleshooting and remedies can be found in the service manual for this wheelchair model.

Diagnostic screens

Current diagnostic screen

When the control system's integrated protection circuits have been triggered so that the control system can no longer operate the wheelchair, a diagnostic screen is displayed in the control panel's display.

This indicates a system fault, i.e. Rnet has detected a problem somewhere in the wheelchair's electrical system.

NB! *If the fault is in a module that is not currently being used, it will still be possible to drive the wheelchair, but the diagnostic screen is displayed occasionally.*

Switch off the wheelchair and leave it off for a few minutes. Then restart the wheelchair. If the fault persists, you must switch off the wheelchair and get in touch with your service contact. Write down the information displayed in plain text in the control panel's display and pass it on to your service contact.

Do not use the wheelchair until the problem has been remedied or you have received other instructions from your service contact.

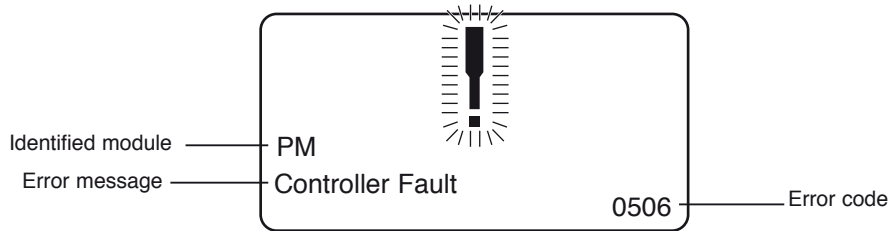


WARNING

Diagnostics should only be performed by persons with sound knowledge of the wheelchair's electronic control system. Incorrect or poorly performed repair works may make it dangerous to use the wheelchair. Permobil accepts no liability for any personal injury or damage to the wheelchair and its surroundings that occurs on account of incorrect or poorly performed repair work.

Troubleshooting R-net

Example of a screen showing a system fault



Identified module

This indicates the control system module that detected the problem.

PM= Power module

JSM= Joystick module

Error message

The error message provides a brief description of the error type.

Error code

The four-digit code indicates which protection circuit has been triggered.

2.1.4 Example

The screen example shown below displays the following information:

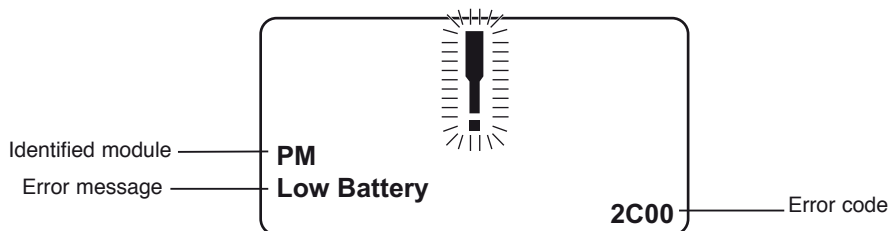
Identified module: Power module error

Error message: Low Battery

Error code: 2C00

This means that the battery needs charging or that the battery has not been connected properly.

- *Check the battery connections. Attempt to charge the battery if it is properly connected.*



Troubleshooting R-net

2.2 System log

All errors are saved in the system log regardless of whether they have been remedied or are still active. The system log saves the error messages and the number of times they arise. The errors are saved in their respective modules within the system.

The system log is accessed by means of programming directly in the system (On Board Programming, OBP).

Contact Permobil or your repair engineer for more information on OBP.

Go to OBP mode

- Select System from the menu.
- Select Diagnostics from the menu.
- The diagnostics screen will now appear, showing the connected modules and version history. See the illustration below.
- If a module has experienced no errors, the message No Entries will be displayed, otherwise something similar to the screenshot below will be displayed.

Diagnostics	
JSM	1.9
PM	1.9
ISM	1.9

PM 1.9	
M1 Brake Error	6
System Error	1

Troubleshooting R-net

3. Definitions of diagnostics messages

When an error message has been displayed and the defective module has been identified, you can use the following definitions to determine the possible cause of the error and what remedial action is required to correct it.

Error message	Description
Joystick Error	Go to section 3.1.
Low Battery	Go to section 3.2.
High Battery	Go to section 3.3.
M1 Brake Error	Go to section 3.4.
M2 Brake Error	Go to section 3.4.
M1 Motor Error	Go to section 3.5.
M2 Motor Error	Go to section 3.5.
Inhibit Active	Go to section 3.6.
Jstick Cal Error	Go to section 3.7.
Latched Timeout	Go to section 3.8.
Brake Lamp Short	Go to section 3.9.
Left Lamp Short	Go to section 3.10.
Right Lamp Short	Go to section 3.10.
L Ind Lamp Short	Go to section 3.11.
R Ind Lamp Short	Go to section 3.11.
L Ind Lamp Failed	Go to section 3.12.
R Ind Lamp Failed	Go to section 3.12.
DIME Error	Go to section 3.16.
Memory Error	Go to section 3.17.
PM Memory Error	Go to section 3.18.
Bad Cable	Go to section 3.19.
Bad Settings	Go to section 3.20.
Module Error	Go to section 3.21.
System Error	Go to section 3.22.
Gone to Sleep	Go to section 3.23.
Charging	Go to section 3.24.

Troubleshooting R-net

3.1 Joystick Error

The commonest cause for this error is that the joystick was moved away from its central position before and during the time at which the control system was switched on. The screen for a shifted joystick is displayed for 5 seconds. If the joystick is not released during this time, a joystick error is registered. Even if an error screen is not displayed, the error and the number times it arises is registered in the system log.

- *Ensure that the joystick is in the central position and start up the control system.*

If the error persists, the joystick or joystick module may be defective. Read more in section 5.

3.2 Low Battery

This occurs when the control system detects that the battery voltage is lower than 16 V.

- *Check the batteries and their connection to the control system.*

If the error persists after the batteries and connections have been checked, the power module may be defective. Read more in section 5.

3.3 High Battery

This occurs when the control system detects that the battery voltage is higher than 35 V. The commonest causes for this error are that the battery has been overcharged or a poor connection between the control system and the batteries.

- *Check the batteries and their connection to the control system.*

If the error persists after the batteries and connections have been checked, the power module may be defective. Read more in section 5.

3.4 Brake Error

This occurs when the control system detects a problem in the solenoid brakes or the connections to them.

1505 - M1 Brake Error
1506 - M2 Brake Error

- *Check the solenoid brakes, their cables and the connections to the control system.*

If the error persists after the checks listed above, the power module may be defective. Read more in section 5.

3.5 Motor Error

This occurs when the control system detects that a motor has been disconnected.

3B00 - M1 Motor Error
3C00 - M2 Motor Error

- *Check the motors, their cables and the connections to the control system.*

If the error persists after the checks listed above, the power module may be defective. Read more in section 5.

3.6 Inhibit Active

This occurs when one of the inhibit signals is active and is in blocked mode.

The last two digits of the error code indicate the active inhibit signal. The code is hexadecimal.

1E01 - For inhibit signal 1.
1E09 - For inhibit signal 9.
1E0A - For inhibit signal 10.

- *Cycle the voltage. This will deactivate the block mode, which may remedy the error.*
- *Check all connections and switches for the indicated inhibit signals.*

Troubleshooting R-net

3.7 Joystick Calibration Error

This occurs when joystick calibration has been unsuccessful.

- *Go to OBP mode and recalibrate.*

If the error persists, the joystick module may be defective. Read more in section 5.

3.8 Latched Timeout

This occurs when the control system detects that the programmed block time has been exceeded. This can, for example, be due to the signal units (joystick, main steering device, suction and blowing device, etc.) not having been used frequently enough.

The error reference provides information on why the control system has left block mode.

- *Cycle the voltage.*
- *Activate block mode.*

If the error persists after the checks listed above, the signal unit may be defective. Read more in section 5.

3.9 Brake Lamp Short

This occurs when the control system detects a short circuit in the brake lamp electrical circuit. Read more about connectors in section 2.3.

- *Check the brake lamps, their cables and the connections to the control system.*

3.10 Lamp Short

This occurs when the control system detects a short circuit in the electrical circuit of one of the lamps.

7205 - Short circuit left-hand lamp.
7209 - Short circuit right-hand lamp

- *Check the lamps, their cables and the connections to the control system.*

3.11 Indicator Lamp Short

This occurs when the control system detects a short circuit in the electrical circuit of one of the indicators.

7206 - Short circuit left indicator.
720A - Short circuit right indicator.

- *Check the indicators, their cables and the connections to the control system.*

3.12 Indicator Lamp Failed

This occurs when the control system detects an error in the electrical circuit of one of the indicators. This usually means the indicator needs replacing.

7207 - Error in left indicator.
7208 - Error in right indicator.

- *Check the indicators, their cables and the connections to the control system.*

Troubleshooting R-net

3.16 DIME Error

This occurs when the control system detects an ID conflict between two modules in the system.

If a new module has been added:

- *Disconnect the new module and cycle the voltage.*
- *If no error occurs, connect the new module to the system and cycle the voltage.*
- *If the error recurs, the new module must be the cause of the problem.*

If no new modules have been added:

- *Disconnect one module at a time and cycle the voltage.*

If the error persists after the checks listed above have been performed, consult your service contact or Permobil.

3.17 Memory Error

This is a non-specific memory error that may be caused by any of the system modules.

- *Check all cables and connections.*
- *Cycle the voltage.*

If the error persists and the system includes third-party modules:

- *Disconnect all modules that do not come from PGDT and cycle the voltage.*

If this has dealt with the error:

- *Connect one third-party module at a time and cycle the voltage each time.*
- *If the error recurs after one of the voltage cycles, the last module to be connected must be defective.*

If the error persists after the checks listed above, the power module may be defective. Read more in section 5.

3.18 PM Memory Error

This is a specific error in the power module.

- *Check all cables and connections.*
- *Reprogram the control system with the help of R-net's PC programmers.*

This should be done with either the latest specific program file for the wheelchair or Permobil's original program file.

If the error persists after the checks listed above, the power unit may be defective. Read more in section 5.



Programming should only be performed by persons with sound knowledge of control systems from PGDT. Incorrect programming can mean that the wheelchair is not safe to use. Permobil cannot be held responsible for losses of any kind if the control system factory settings are altered by programming.

Troubleshooting R-net

3.19 Bad Cable

This occurs when the control system detects a connection error in the communication cables between the modules.

- *Check all cables and connections to ensure there is no stoppage.*
- *Replace any cables with visible damage. Then cycle the voltage.*
- *Disconnect one cable at a time from the system and cycle the voltage after each disconnection.*

If the error persists after the checks listed above, the power unit may be defective. Read more in section 5.

3.20 Bad Settings

This occurs when the control system detects incorrect or invalid program settings.

- *Check all parameter settings and then reprogram the control system with the help of R-net's PC programmers.*
- *Make a note of the current parameter settings and then reset the control system to the standard settings.*
- *Reprogram the required settings in small groups and cycle the voltage after each group to see if the error recurs.*

If the error persists after the checks listed above, the power unit may be defective. Read more in section 5.

3.21 Module Error

This occurs when the control system detects an error in a specific module. The module is displayed on the diagnostics screen according to the description in section 2.

- *Check all cables and connections.*
- *Cycle the voltage.*

If the error persists after the checks listed above, the module specified may be defective. Read more in section 5.

Troubleshooting R-net

3.22 System Error

This occurs when the control system detects an error that cannot be ascribed to a specific module.

- *Check all cables and connections.*
- *Cycle the voltage.*

If the error persists and the system includes third-party modules:

- *Disconnect all modules that do not come from PGDT and cycle the voltage.*

If this has dealt with the error:

- *Connect one third-party module at a time and cycle the voltage each time.*
- *If the error recurs after one of the voltage cycles, the last module to be connected must be defective.*

If the error persists after the checks listed above, the system from PGDT may be defective. Read more in section 5.

3.23 Gone to Sleep (energy saving mode)

This occurs when the system has not been used for a period that exceeds the Sleep Timer parameter used for setting the energy saving mode. Each time this occurs it is registered in the system log.

3.24 Charging

This occurs when the control system detects that a charger has been connected to either inhibit contact 1 or inhibit contact 3. Read more about connectors in section 2.3.

The screen for battery charging is displayed when a charger is connected.

Each time this occurs it is registered in the system log.

When using an integral charger:

- *Disconnect the charger from the mains.*

When using an external charger:

- *Disconnect the charger from the power wheelchair.*

If the error persists after the charger has been disconnected, the joystick module may be defective. Read more in section 5.

Troubleshooting R-net

4. Basic test

After a repair has been completed, the following test should be performed. These are minimum recommendations. Depending on what the original error source was, further tests may be necessary.

 **WARNING**

The tests described are minimum recommendations. It is the responsibility of the repair engineer(s) to perform other tests on the basis of the original error source and the wheelchair model. The necessary information on other tests is available in the wheelchair service manual. Permobil cannot be held responsible for losses of any kind that may arise when these tests are conducted, or that arise as a consequence of further relevant tests not being conducted.

 **WARNING**

These tests should be conducted in an open space, and some kind of clamping device, such as a safety belt, should always be used. Permobil cannot be held responsible for losses for any kind arising due to these recommendations not being observed.

4.1 Basic inspection

Check that all contacts are properly connected.

- *Check all cables and contacts to ensure there is no visible damage.*
- *Check that the rubber gaiter around the base of the joystick is not damaged. Inspect the gaiter visually. It should not be subjected to manual handling.*
- *Ensure that all components of the control system are securely installed.*
- *Do not over-tighten the mounting screws.*

Troubleshooting R-net

4.2 Brake test

These tests should be carried out on an even surface with at least one meter of free space around the wheelchair.

- *Switch on the control system.*
- *Check that the screen remains on after start-up.*
- *Bring the joystick slowly forwards until you hear the parking brakes functioning. In some cases the wheelchair may begin to move.*
- *Release the joystick immediately. You must hear both parking brakes functioning within 2 seconds.*
- *Repeat the test three times, bringing the joystick slowly backwards, to the left and to the right.*

4.3 Test run

Set the highest permitted speed to the lowest value and run the wheelchair in all directions while checking that it runs smoothly and is easy to maneuver.

Repeat the test with the speed control set to the highest possible value.

4.4 Gradient test



WARNING

When this test is conducted, an additional person must be present in order to prevent the wheelchair tipping over backwards.

Run the wheelchair forwards up its steepest permitted gradient. Release the joystick when the wheelchair is on the upward slope and check that the wheelchair stops and that the brakes function as they should without the front wheels lifting from the ground.

Bring the joystick forwards and continue to run up the slope. Check that the wheelchair moves gently forwards.

Stop the wheelchair and reverse down the slope. Release the joystick when the wheelchair is on the upward slope and check that the wheelchair stops and that the brakes function as they should without the front wheels lifting from the ground.

Troubleshooting R-net

4.5 Test of lights, indicators and warning lights

If the wheelchair is equipped with lights:

- *Check that all bulbs light up as they should.*
- *Check that all bulbs light up as they should and that the flashing frequency is $1.5 \text{ Hz} \pm 0.5 \text{ Hz}$.*
- *Remove the bulbs in turn and check that the remaining bulb on the same side flashes at a frequency of $3 \text{ Hz} \pm 0.5 \text{ Hz}$.*

If the wheelchair is equipped with warning lights:

- *Check that all bulbs light up as they should and that the flashing frequency is $1.5 \text{ Hz} \pm 0.5 \text{ Hz}$.*

4.6 Test of adjustment device

If the wheelchair is equipped with an adjustment device:

- *Check that all motors move in the right direction.*
- *Make sure that the mechanical end stops are secured and that they stop the adjustment device motors, and thus use the automatic end stop tracking that is in the seat and light module (ISM).*

4.7 Test of inhibit signal

Connect a suitable battery charger or equivalent inhibit connecting device in the charging contact on the joystick module and check that the wheelchair is prevented from running.

If inhibit contacts 2, 3, 4 and 5 are used for inhibiting or speed restriction, an appropriate test should be performed in order to check that they are functioning as they should.

5. Repairing defective units

Apart from specific OEM-approved spare parts (contact Permobil for further information on these), there are no replaceable parts in the Rnet control system. Consequently, defective units must be sent to Permobil or a Permobil-approved repairer for repair.

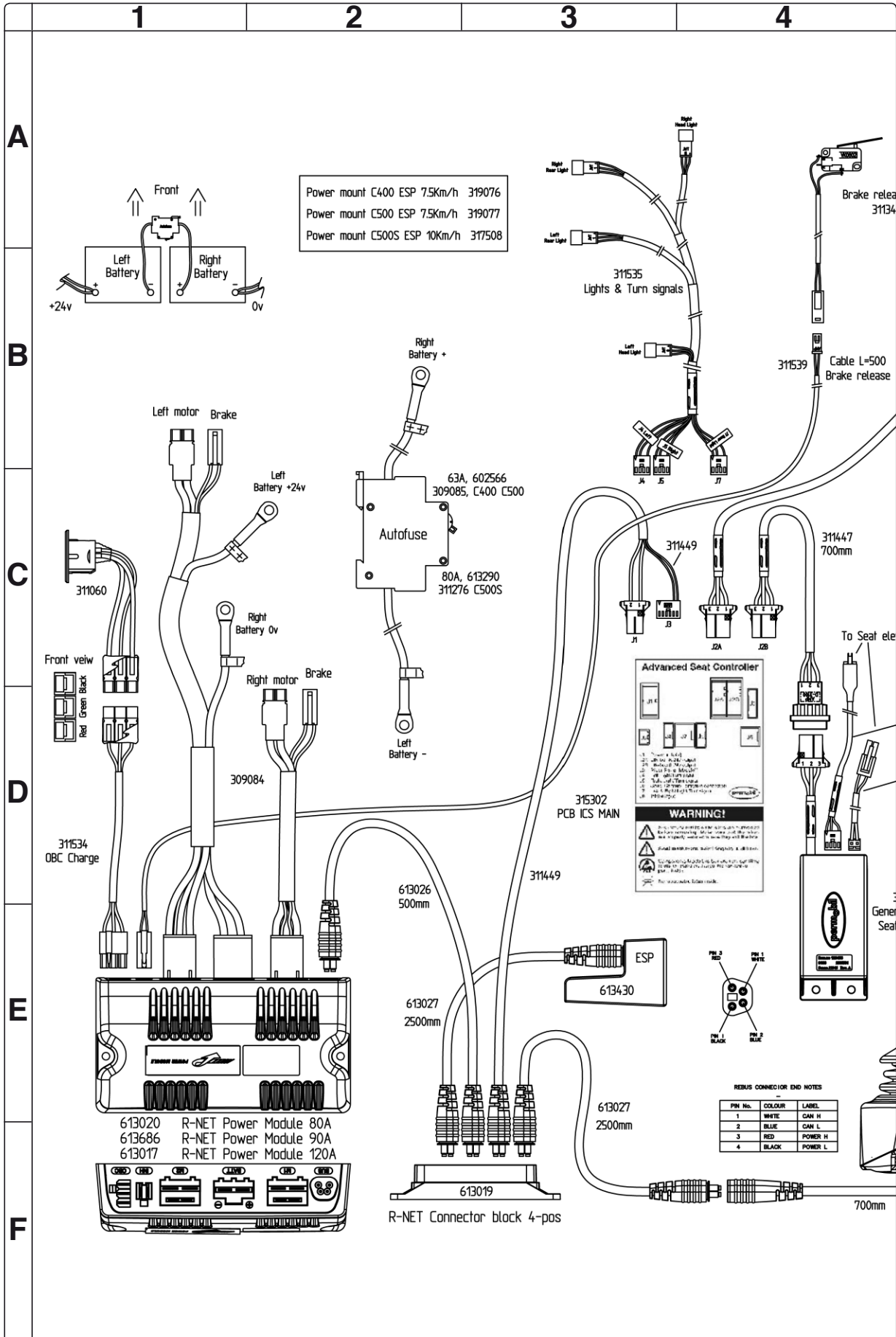


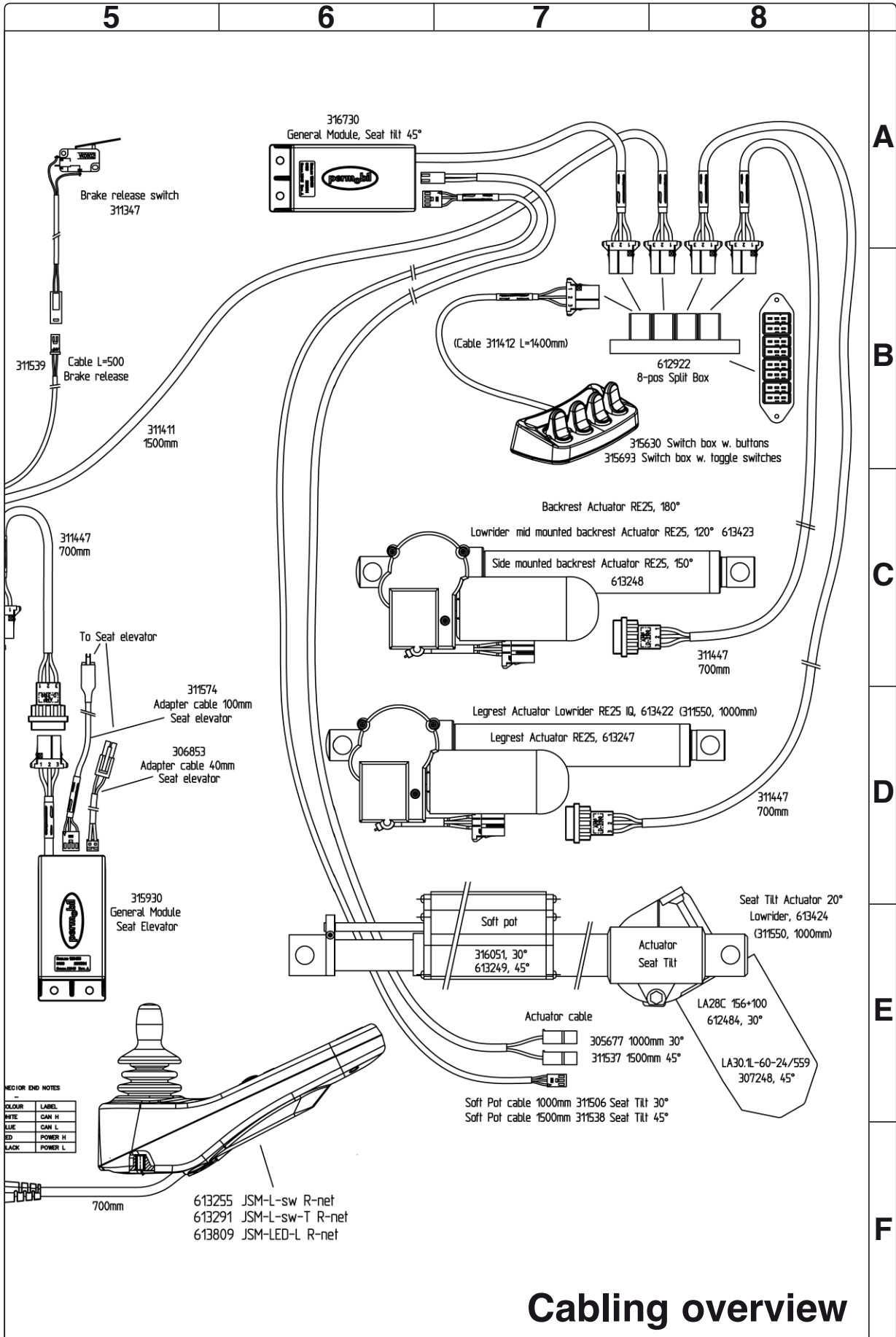
If any part is replaced without Permobil's approval, the control system's warranty lapses.



Permobil cannot be held responsible for losses of any kind arising as a result of a component of the Rnet control system being opened, adjusted or modified without permission.

Cabling overview





Cabling overview

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